

Volume to Value: A presentation to HASC

May 24, 2012



Ted Schwab, Partner
Oliver Wyman
155 N. Wacker Drive
Suite 1500
Chicago, IL 60606
PH: (402) 618.8154
Email: ted.schwab@oliverwyman.com

Eric Klein, Partner
Sheppard Mullin
1901 Avenue of the Stars
Suite 1600
Los Angeles, CA 90067-6017
PH: (310) 228.3728
Email: Eklein@sheppardmullin.com

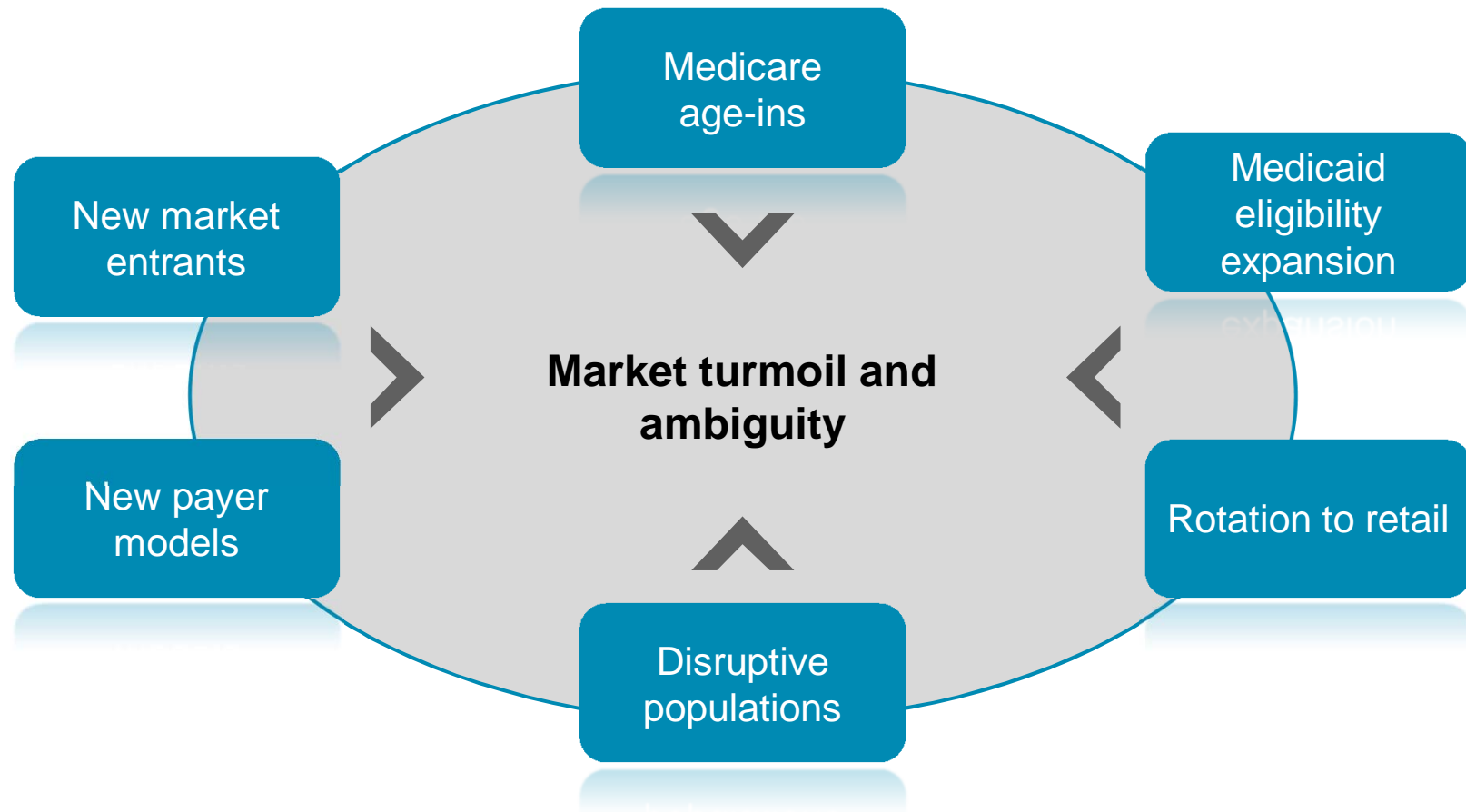
CONFIDENTIALITY

Our clients' industries are extremely competitive. The confidentiality of companies' plans and data is obviously critical. Oliver Wyman will protect the confidentiality of all such client information.

Similarly, management consulting is a competitive business. We view our approaches and insights as proprietary and therefore look to our clients to protect Oliver Wyman's interests in our proposals, presentations, methodologies and analytical techniques. Under no circumstances should this material be shared with any third party without the written consent of Oliver Wyman.

Copyright © 2012 Oliver Wyman

Convergence of disruptive forces will continue to drive change, volatility, and opportunity in the markets

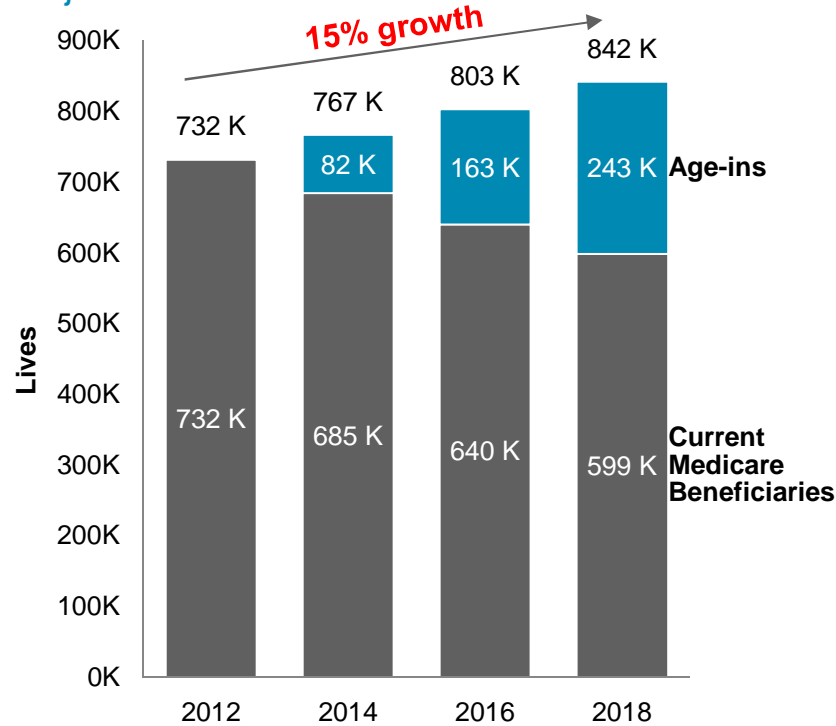


This volatile environment creates opportunities for productization of delivery assets, clinical transformation, market realignment, and new partnering models

The Medicare market will be driven by new age-ins, rapid growth of Medicare Advantage and CMS movement to risk

Medicare expansion

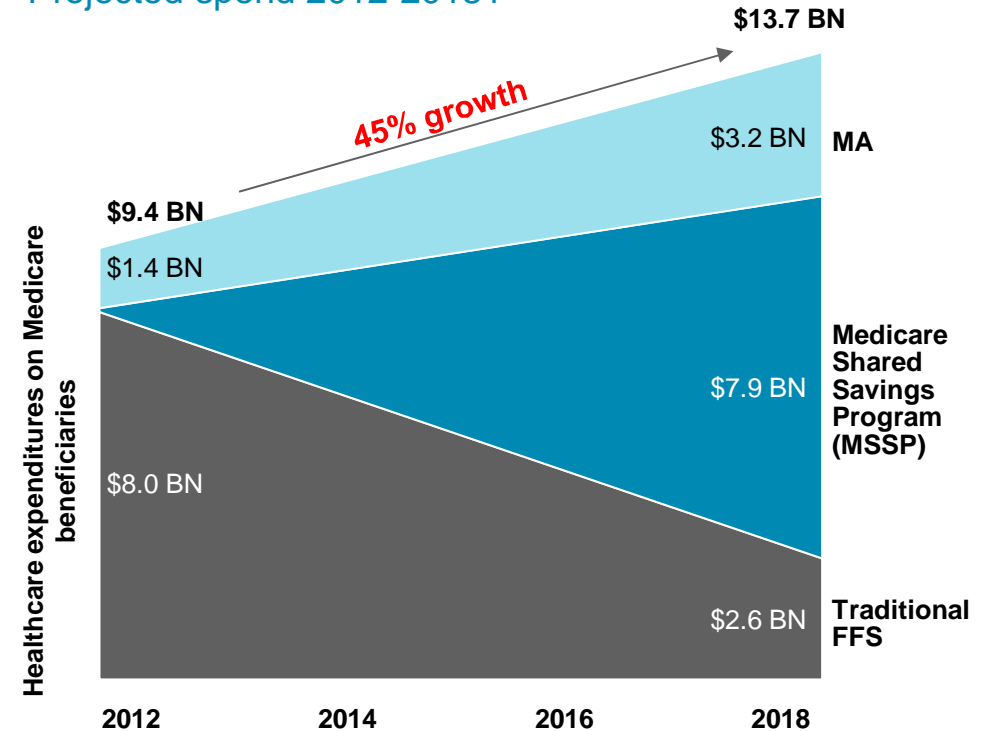
Projected lives 2012-2018



These sample markets will see an additional 110 K Medicare members as Baby Boomers age into Medicare

Medicare market spend by channels

Projected spend 2012-2018



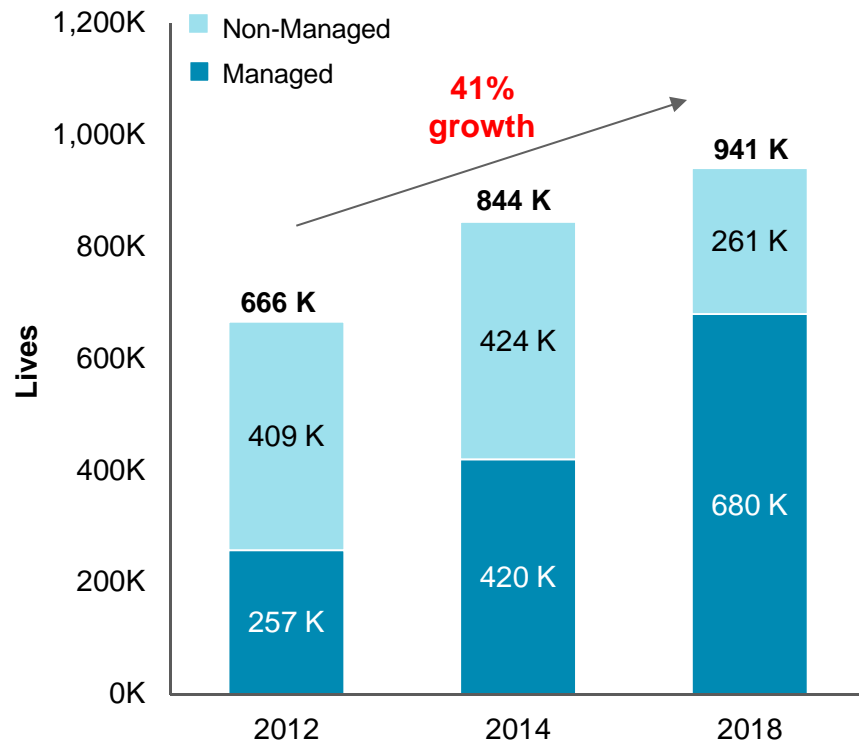
Reimbursement will shift dramatically over the next 6 years as MA expands and Traditional FFS is replaced by value driven Shared Savings payments

Source: OW analysis, Claritas, CDC Mortality Rates, CMS National Expenditure data

1. Total spend increase driven by growth in lives and growth in per-person expenditures. MA and Medicare FFS expenditures assumed to increase at 4% annually.

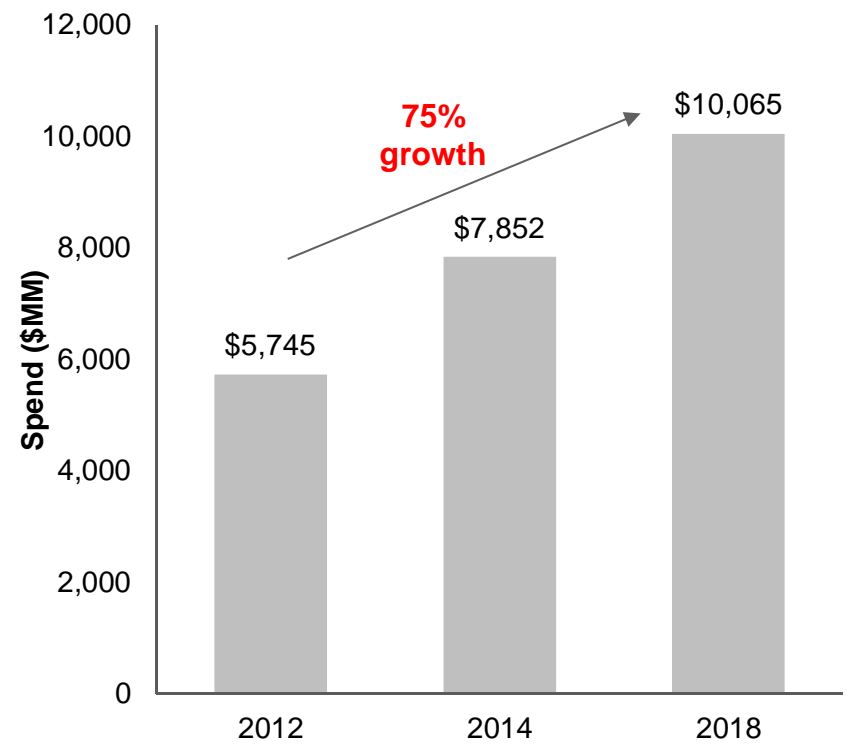
Medicaid will see explosive growth over the next six years as ACA expands eligibility requirements and states re-engage around Medicaid managed care

2012-2018 Medicaid expansion Projected for these sample markets



Managed Medicaid penetration is expected to increase from 40% today to over 70% in 2018 as states push to find ways to control costs

2012-2018 Medicaid expenditure Projected for these sample markets¹

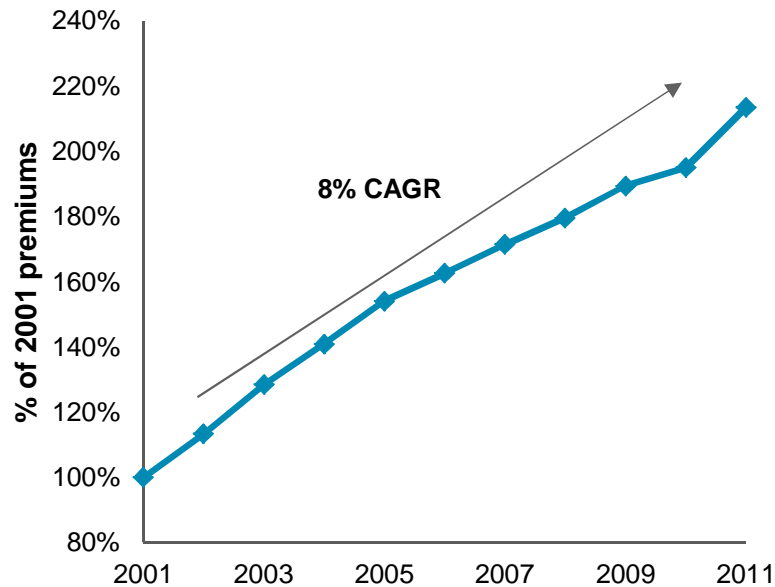


States will be hard pressed to sustain even modest rate increases; meaning that this population's profitability will likely decline even as its utilization increases

1. 2018 spend figures are pre-transformation

The Commercial market is rapidly rotating to a retail environment as consumers grow increasingly price sensitive and new retail channels intensify insurer competition

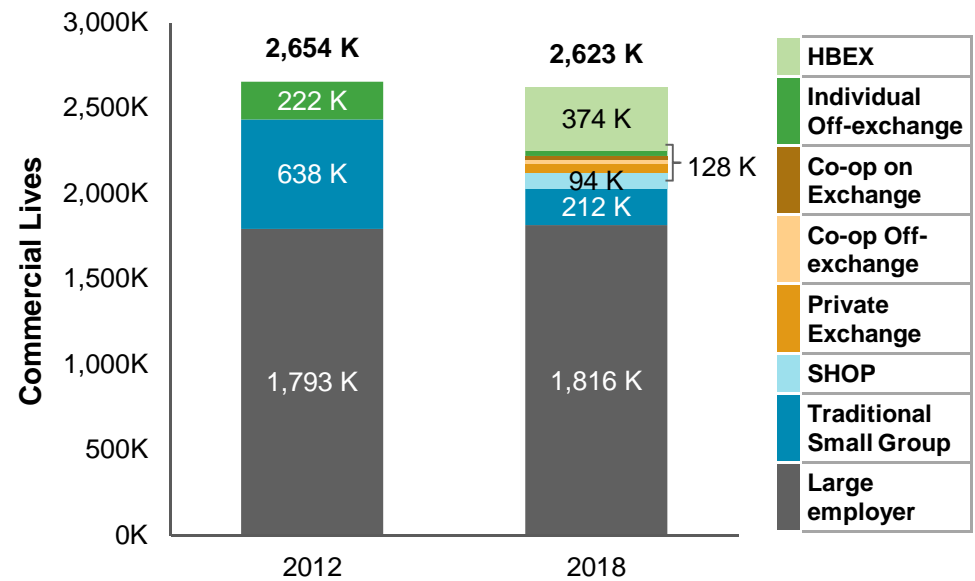
Commercial premiums for employer-sponsored family plans
National, 2001-2011



Over two-thirds of employers believe health insurance trends are unsustainable¹ and many are alleviating costs by buying-down and shifting costs to members

1. Oliver Wyman 2012 Employer Survey

Commercial market lives by insurance channel
projected for the six markets 2012-2018



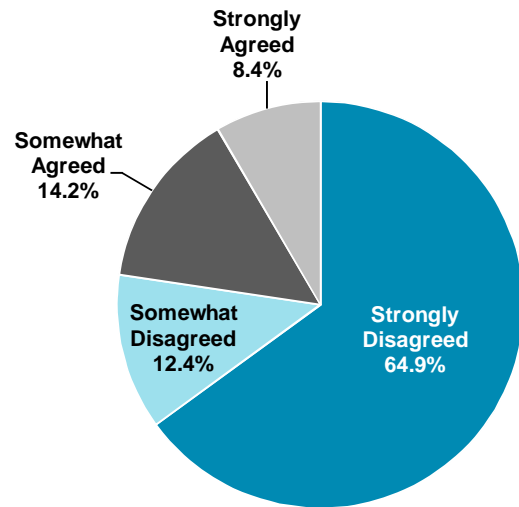
Commercial profitability will be financially strained as the take up of new retail channels beginning in 2014 heightens downward pressure on costs of insurance coverage

The “tipping point”: We see large employers undecided about whether to continue to provide health benefits and more talk around direct contracting (especially with primary care).

While most employers indicate that they are unlikely to drop healthcare benefits due to reform...

Survey Findings

Our organization would be better off if we dropped employee health care coverage and simply paid the fine:



“No one’s going to make a big move to drop benefits unless they see an industry leader, a big company, make a move.”

– Midwest Business Group on Health , April 2010

Source: Crain Communications survey of employers with 25,000+ employees

...several employers are actively considering changing coverage for selected employee groups

The screenshot shows a news article from the 'HEALTH INDUSTRY' section, dated September 30, 2010. The article is titled 'McDonald's May Drop Health Plan' and is written by Janet Adamy. The text indicates that McDonald's Corp. has warned federal regulators that it could drop its health insurance plan for nearly 30,000 hourly restaurant workers unless regulators waive a new requirement of the U.S. health overhaul. The article includes a video player showing the interior of a McDonald's restaurant.

“If I could get out of buying health insurance for my employees, I would do it tomorrow. And every CEO I know would do the same thing.”

– Fortune 100 CEO, August 2009

Value based health care has four critical components

Traditional partnerships focus on just “payment contracts” without enabling fundamental delivery transformation; we are looking to partner on all four fronts

Components of Value Based Health Care

- Evidence based medicine
- Elimination of unnecessary activities
- “Quality” not “quantity”
- Care coordination
- Steerage to high-value providers
- Practice extenders

Clinical Transformation

Aligned Reimbursement

- Aligned incentives
- Outcomes based payments
- Gain / risk sharing
- Payment for new services (e.g., care coordination, patient engagement)

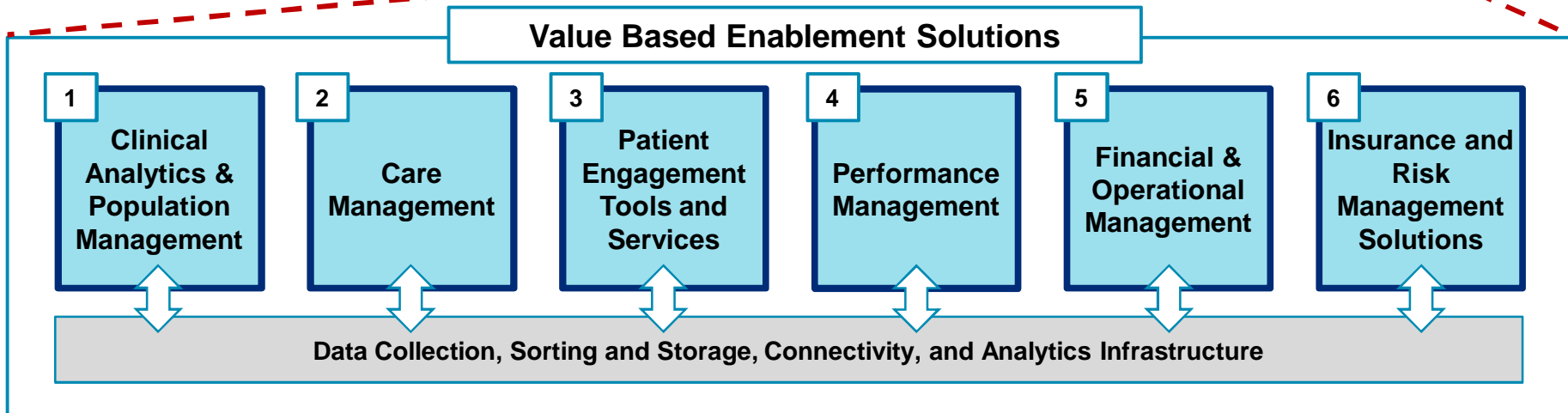
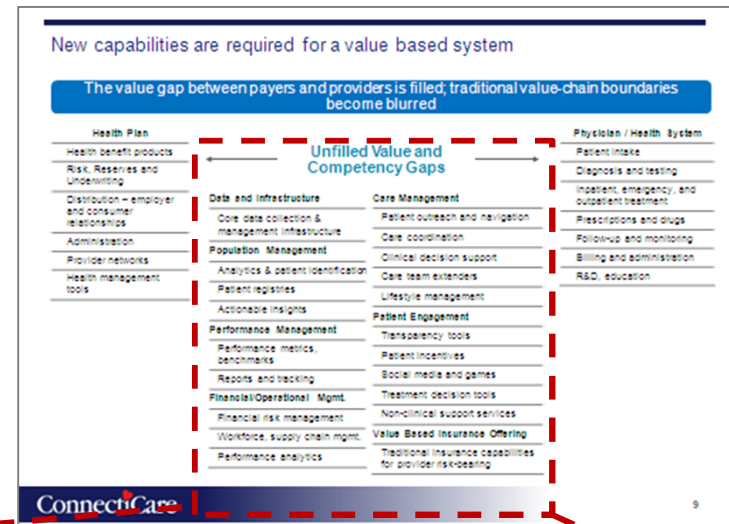
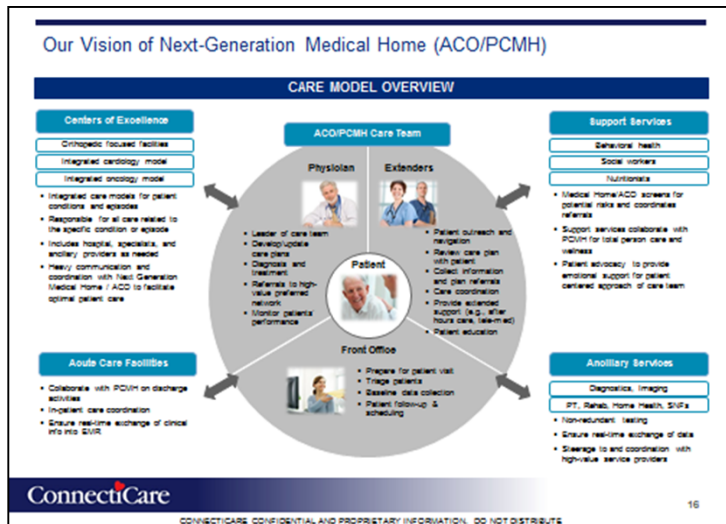
- Actionable information and insights
- Core technology and infrastructure
- Real-time exchange of clinical information

Information & Technology








Patient Engagement & Empowerment

- Value based benefits to drive steerage to optimal care points
- Access to clinical resources
- Education and support
- Patient incentives

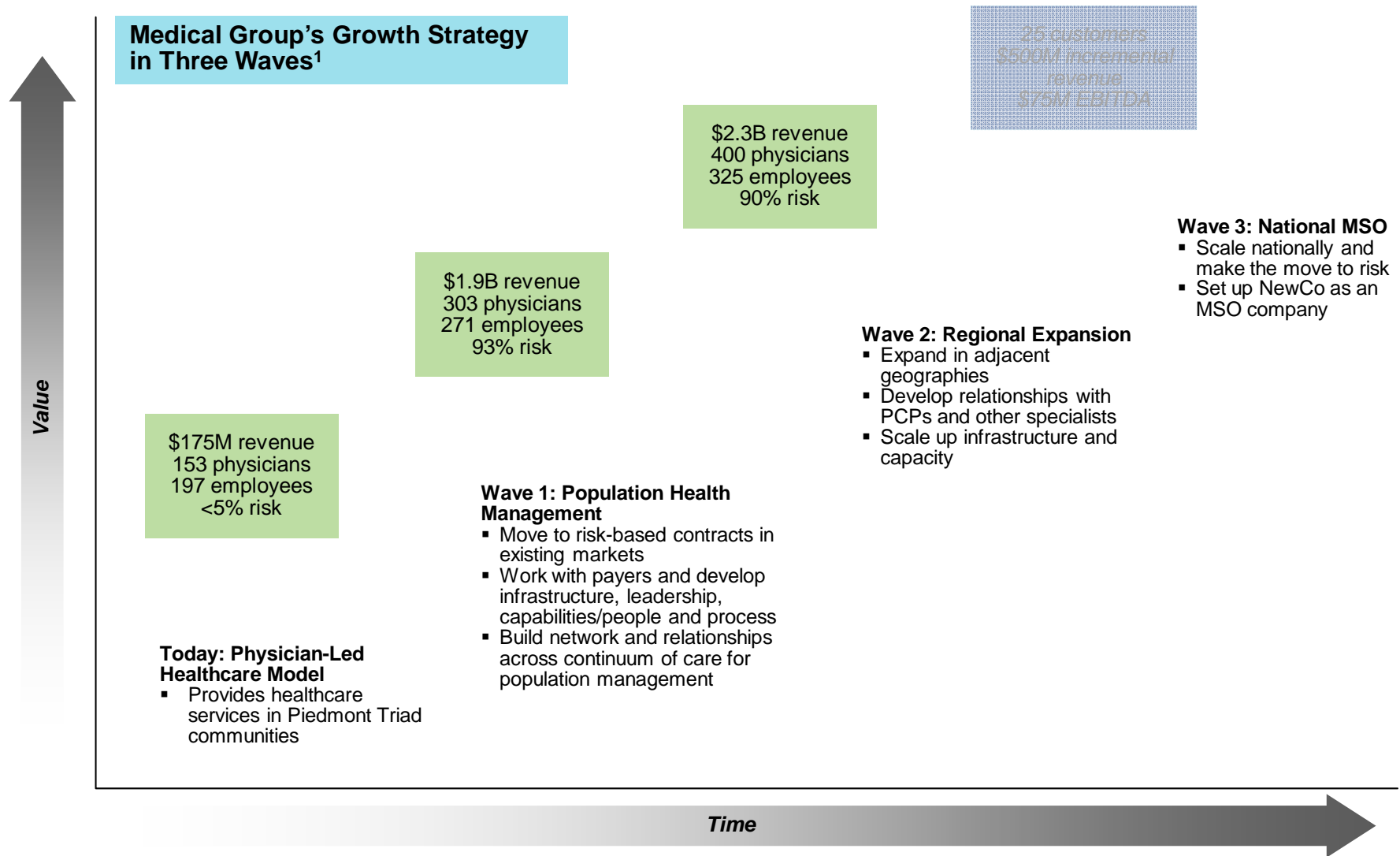
To enable care model transformation and “fill the gap”, capabilities in six categories are required



Commercial payers are driving the market to adopt value based delivery systems

Managed care company	Key value-based initiatives
	Wellmark has already rolled out its PCMH and value based reimbursement schemes. It is now embarking on a gain-sharing ACO partnership for its commercial book of business
	WellPoint is aggressively moving towards transforming care delivery as it rolls out PCMH and Medical home initiatives nationally. WellPoint's recent acquisition of CareMore affirms their investment in the growing aging population and the MA business.
	AR BCBS has shown a strong interest in organizing and advancing primary care, including shared investments in primary care practices. It is actively developing clinical care models and working in parallel with the state to launch Medicaid bundled payments.
	United is pursuing CIN infrastructure relationships through its subsidiary Optum (e.g. Steward Health System), is purchasing delivery system assets through its ACS division (e.g. Monarch), and is partnering on all books of business for clinical risk
	Aetna has launched its CIN infrastructure initiative, is actively partnering with delivery systems (e.g. Carillion), and is contemplating a PCMH support business. It is actively engaged in more than two dozen "ACO" arrangements
	Coventry has developed its "High Performance Network" initiative and is building co-branded "ACO" narrow network products in more than 20 markets
	Humana has purchased provider assets (e.g. Concentra) and has a market based, flexible approach to sharing risk. In some markets providers are harvesting over 150% of traditional Medicare in its MA shared risk arrangements.

Medical group's growth strategy will occur in three waves



¹ Physician and employee counts are cumulative over time for each wave; employee counts include corporate and administrative staff

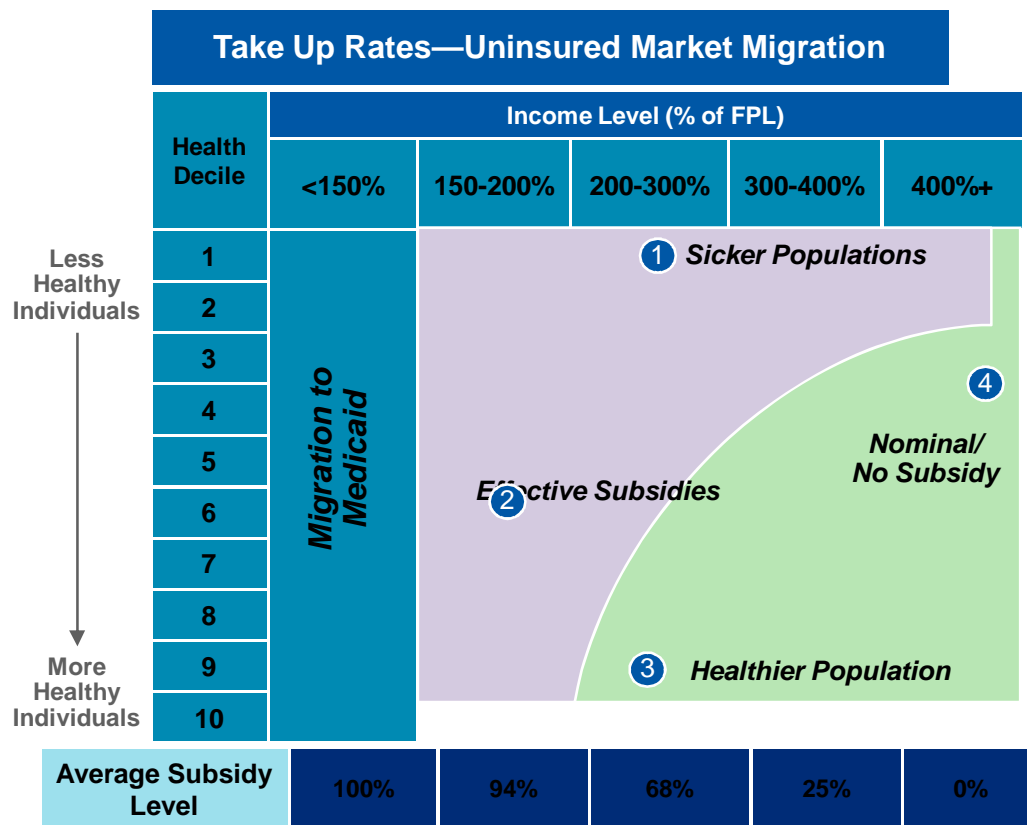
National hospital – centric system creates managed care subsidiary to offer products in six major markets

Revenue Source	Program	Description	2018 Base Revenue Moved to Risk	2018 Incremental Delivery Revenue	2018 Incremental Operating Income ²
Medicare	Medicare Shared Savings Program	Participation in Medicare Shared Savings to manage an attributed FFS population	\$1,170M – \$1,430M	\$90M - \$110M	\$65M - \$80M
	MA Product	System -led narrow network products that secures MA market share by 2018	\$350M - \$450M	\$60M - \$75M	\$60M - \$70M ¹
	Contract for MA Risk	Contracting with private payers for population risk on MA members	\$250M - \$350M	\$25M - \$30M	\$20M - \$25M
Commercial	Individual Product	System -led narrow network products primarily offered on public exchanges	\$500M - \$600M	\$30M - \$40M	\$25M - \$30M ¹
	Small Group Product			\$50M - \$60M	\$40M - \$50M ¹
	Contract for Commercial Risk	Contracting with private payers for population risk on Commercial members	\$900M – \$1,100M	\$90M - \$115M	\$45M - \$50M
Medicaid	Medicaid Product	System -led narrow network product that secures portion of the Managed Medicaid market	\$150M - \$200M	\$90M - \$110M	\$20M - \$30M ¹
	Contracts for Managed Medicaid Risk	Contracting with private payers for population risk on Managed Medicaid members	\$250M - \$350M	\$140M - \$170M	\$15M - \$25M
Total			\$3,500M - \$4,500M	\$580M - \$710M	\$290M - \$360M

1) Operating income for licensed insurance products includes insurance profit margin

2) Operating income shown is prior to distributions to provider network partners and incentive payments to physicians

Large California Health System obtains Knox-Keene and building health plan for 2014



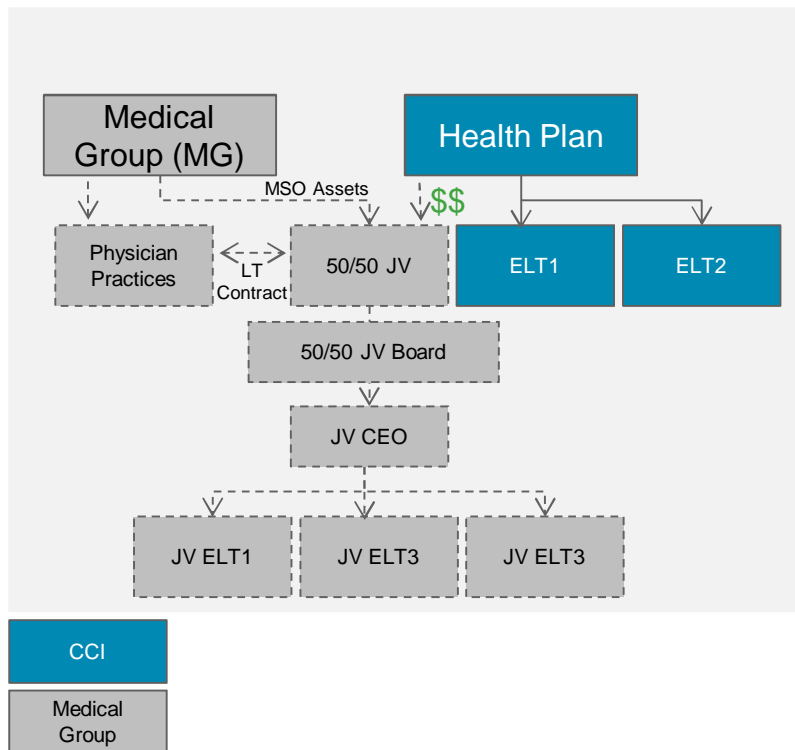
Impact of Subsidies Varies by Segment

- ① **Sicker Population**—individuals with expected claims in excess of premiums are most likely to comply with mandates and subsidies (85-95% compliance)
- ② **Effective Subsidies**—cover the majority of the premium expense for low income (<200% FPL), removing the affordability barrier (65-85% compliance)
- ③ **Healthier Population**—healthier, higher income individuals don't see the value in premiums and are reluctant to comply (33-50% compliance)
- ④ **Nominal/No Subsidy**—higher income population ineligible for subsidies are less likely to comply (20-50% compliance)

► In addition, compliance with mandates/subsidies will be impacted by premium increases: take up rates are diminished with higher costs, particularly among healthier populations.

Large Health Plan and medical group create 50/50 JV MSO to manage risk and build narrow network products; all clinical operations remain independent

Deal Overview



Reasoning

- Both parties want to build new core business

Investment Structure

- Health Plan invests cash into Newco while partner invests technology contracts and capabilities, but no cash

Organizational Structure

- JV is a free standing organization with its own governance.

Decision Making

- JV executives report to the JV Board of Directors

Technology

- Limited integration with Health Plan

Financial Characteristics

- Newco designed for replication and scale.

Leadership

- Employment contracts for existing management staff that transfer to Newco

Integration

- Limited

Replication

- IPAs, networks

QUALIFICATIONS, ASSUMPTIONS AND LIMITING CONDITIONS

This report is for the exclusive use of the Oliver Wyman client named herein. This report is not intended for general circulation or publication, nor is it to be reproduced, quoted or distributed for any purpose without the prior written permission of Oliver Wyman. There are no third party beneficiaries with respect to this report, and Oliver Wyman does not accept any liability to any third party.

Information furnished by others, upon which all or portions of this report are based, is believed to be reliable but has not been independently verified, unless otherwise expressly indicated. Public information and industry and statistical data are from sources we deem to be reliable; however, we make no representation as to the accuracy or completeness of such information. The findings contained in this report may contain predictions based on current data and historical trends. Any such predictions are subject to inherent risks and uncertainties. Oliver Wyman accepts no responsibility for actual results or future events.

The opinions expressed in this report are valid only for the purpose stated herein and as of the date of this report. No obligation is assumed to revise this report to reflect changes, events or conditions, which occur subsequent to the date hereof.

All decisions in connection with the implementation or use of advice or recommendations contained in this report are the sole responsibility of the client. This report does not represent investment advice nor does it provide an opinion regarding the fairness of any transaction to any and all parties.