# **Improving Sepsis Outcomes**

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## **Overview**

- Background
- Sepsis Program Goals
- Bundle
  - Gaps
  - Strategies
- Outcomes/Results
- Questions

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## **Sepsis Background**

- Number one driver of mortality.
- Kills more than **215,000** people each year.
- 6<sup>th</sup> most common cause of hospitalization.
- Single most expensive condition for hospitalization.
- 20-30% of ICU admissions.
- 40% of ICU costs.
- **25%** of 30 day readmission rate.
- 48% of 180 day readmission rate.

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## **Sepsis Program Goals**

- Decrease sepsis mortality rate.
- Increase recognition of sepsis to increase early treatment and survival.
- Decrease LOS and costs.
- Close gap between coding and documentation.
- Chart review to close gaps in care.
- Increase bundle compliance.
- Staff/physician education.
- Seamless care for sepsis patients regardless of where diagnosed.



## **Surviving Sepsis Campaign**

- 1. Measure lactate level.
- 2. Obtain blood cultures prior to administration of antibiotics.
- 3. Administer broad spectrum antibiotics .
- Administer 30 mL/kg crystalloid IV fluids for hypotension or lactate >= 4.
- 5. Apply vasopressors (for hypotension that does not respond to initial fluid resuscitation) to maintain a mean arterial pressure (MAP) 65mm Hg .
- 6. Reassessment of volume status & tissue perfusion.
- 7. Re-measure lactate if initial lactate was elevated (>=2).



### 1. Lactate

#### • Gaps

- Late identification of sepsis, especially in med-surg units.

#### Best Practice

- Screen patients for sepsis in triage and each shift in medsurg units.
- Consistent use of sepsis order set upon identification.

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# **ED Screening for Nursing**

#### Sepsis Screening Section A Infection

Infection Criteria Present	Documented/Suspect Infect	Post Op/Invasive Proc 🛛 🖂 Immunocompromised
Any Answers Checked In Section A Infection		
	If No, continue triage.	
Sepsis Screening	Section B SIRS	
Systemic Inflammatory Response Syndrome	HR >= 90 RR >=20 WBC <4, >12,Or 10% Bands	Temp >= 100.4 F/38 C Temp <=96.8/<36 C Neuro-Alt LOC/Confusion
Two Or More	• Yes • No	
Answers Or Neuro Changes In Section B = +Screen	If No, Continue to Monitor. If Yes, Notify Physician.	
Notified Physician	○ Yes ○ No Comment	



### **In-Patient Screening**

	O Documented Infection O Immunocompromised O Suspected Infection
Infection Criteria Present	Suspected infection examples (not limited to): pneumonia, UTI, central line, dialysis catheter or PICC line infection, soft tissue infection, or peritonitis.
Any Answers Checked In Section A- Infection	O Yes O No
B- SIRS	
Systemic Inflammatory Response Synd (SIRS) Criteria Present	HR >90       Temp over 100.3F/ 38C         RR >20       Temp below 96.6F/36C         WBC <4, >12, Or 10% Bands       Neuro- Alt. in LOC
Two Or More Answers Checked In Section B- SIRS	O Yes O No
If Yes in A and Yes in B= Positive Sepsis Screen	Notify your appropriate team member for positive sepsis screen.
If Positive Sepsis Screen- Name Of Individual Notified	
C- OrganDysfunction	-Severe Sepsis Screen
Organ Dysfunction Criteria Present (Acute Only, Not Chronic)	Altered LOC/Confusion       Creatinine>2 &/Or Low UOP         Sat <90% On RA
	Increased Bood Glucose = $>140 \text{ mg/dL}$
Any Answers Checked In Section C- Organ Dysfunction	O Yes O No
Severe Sepsis Scree	in
Severe Sepsis Screen	If Positive Sepsis Screen, suggests Severe Sepsis. Notify your appropriate team member for positive severe sepsis screen.
If Positive Severe Sepsis - Name of Individual Notified	
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## 2. Blood Cultures

#### • Gaps

- Difficult lab draws.
- Timing on lab specimen versus timing in electronic medical record.
- Late identification of sepsis.
- Best Practice
  - Screen patients for sepsis in triage and each shift in med-
  - surg units.
    - Consistent use of sepsis order set upon identification.
    - Blood culture pre-checked on order set.
    - Code Sepsis where teams follow a protocol checklist.





## **3. Antibiotics: Gaps**

- Early recognition.
- Process flow for antibiotic administration.
  - Can result in delayed or missed dose.
- CMS monotherapy for broad spectrum may not be appropriate for specific patient population based on antibiogram.
- Availability of the antibiotics.
- When there is need to administer two antibiotics for broad spectrum coverage, the second antibiotic may be delayed.



## **3. Antibiotics: Best Practice**

- Screen patients for sepsis in triage and each shift in med-surg units.
- Consistent use of sepsis order set upon identification.
  - Simple way for physicians to choose the appropriate antibiotics.
- Have antibiotics readily available.
- 24/7 sepsis nurse.

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# **3.** Antibiotics

SJ-ED-Sepsis-Soft-Tissue-Infx			
Suggested Initial Empiric Anti-infective Therapy for Pts with Diagnosis of Sepsis			
**SOFT TISSUE INFECTION			
*First-line Aby: Select Zosyn *AND* Vancomycin			
Zosyn 3.375 Gm IVPB stat ONE			
BOTTLE COMMENT: Over 30 mins, after blood, cultures, (if ordered), (Generic:	Edit		
Piperacillin-Tazobactam). *To be given in ED only*			
Vancomycin (Vancocin) 1 Gm IVPB stat ONE			
BOTTLE COMMENT:	Edit		
Over 60 mins after blood cultures (if ordered). *To be given in ED only*			
*For necrotizing polymicrobial infections,			
ADD Clindamycin to Zosyn + Vancomycin			
Clindamycin (Cleocin) 900 Mg IVPB stat ONE			
BOTTLE COMMENT:	Edit		
Over 60 mins after blood cultures (if ordered). Black box warning. *To be	2.011		
given in ED only*			
*Abx for Beta-lactam Allergy:			
Select Levofloxacin *AND* metroNIDAZOLE *AND* Vancomycin			
REMINDER: Beta-Lactam Allergy = IgE-mediated reactions:			
Levofloxacin (Levaguin) 500 Mg IVPB stat ONE			
BOTTLE COMMENT: Over 60 mins after blood cultures (if ordered), Black box warning, *To be	Edit		
given in ED only*			
Metronidazole (Flagyl) 500 Mg IVPB stat ONE			
BOTTLE COMMENT:	Edit		
Over 60 mins after blood cultures (if ordered). Black box warning. *To be			
Vancomycin (Vancocin) 1 Gm IVPB stat ONE			
	Edit		
BOTTLE COMMENT: Over 60 mins after blood cultures (if ordered), *To be given in ED only*			
over oo minis alter blood caltares (ir ordered). To be given in 25 only		St Joseph	Health
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## **3. Process Flow for Antibiotics in ED**



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## 3. Process Flow for Antibiotics in ED



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## 4. IV Fluid: Gaps

- Primarily manual abstraction.
- Confusion regarding where to document bolus in EMR.
- Current process of documenting fluid bolus per weight based protocol in Medication Record will not translate to new coding standards.
- Meditech limitations for documentation of bolus in I and O Record.
- Accuracy of Input and Output.
- Need education for appropriate process for fluid challenge.
- Partial fluid resuscitation– (CHF, Dialysis, ARDS).
- Is it part of the 3 hour bundle or the 6 hour bundle?





### 4. IV Fluids: Best Practice

- 24/7 Sepsis Nurse.
- Order set includes 30mL/kg in ED and Critical Care order set with a single click for physicians.
- Align compliance rates with departmental goals and physician contracts.
- Align strategic goals and outcomes to physician contracts.

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## 4.30 mL/kg IV Fluid Order

S1-ED-Sensis-Med			
IV Eluide: Eluid Resuscitation Initial Bolu	rvetalloide		
IV Fluids: Fluid Resuscitation Initial Bolus Crystalloids			
ordered, the provider must document	ontraindication		
Ns 250 MI IV once PRN (See Label Comm	)		
BOTTLE COMMENT: Over 15 min X 1 Prn to maintain CVP > 8 **To be given in ED only*	mHg if a CVP present.		
x 1 Days			
<ul> <li>NS 30 mL/kg Bolus</li> <li>0 ML IV once ONE - Protocol</li> </ul>			
DOSE INSTRUCTIONS: See Protocol			
COMMENTS: Bolus 30 mL/Kg @ 999 mL/Hr per Pro (SBP<90 mmHg) or Lactate level > 2 **To be given in ED only*	ol for Severe Sepsis, Septic Shock mol.		
PROTOCOL:	Edit		
Condition Dose/Rou If Pt Wt < Or = 33.3 Kg Give 1,00 If Pt Wt 33.4 Kg To 50 Kg Give 1,50	Instructions I Ns Bolus I Ns Bolus		
If Pt Wt 50.1 Kg To 66.6 Kg Give 2,00	l Ns Bolus		
If Pt Wt 66.7 Kg To 83.3 Kg Give 2,50	l Ns Bolus		
If Pt Wt 83.4 Kg 10 100 Kg Give 3,00	I NS Bolus		
If Pt Wt 116.7 Kg To 133.3 Kg Give 4,00	Ns Bolus		
If Pt Wt 133.4 Kg To 150 Kg Give 4,50	I Ns Bolus I Ns Bolus And Re-Assess		
NS	1 13 DUIDS AND NO 403033		
IV ONE 150 MLS/HR			
BOTTLE COMMENT:	Edit		
Start after IV Boluses and CVP > 8 mmH	'To be given in ED only*		

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### 5. Vasopressors

#### • Gaps

- Varying practice for initiating vasopressors in the ED.
- Manual abstraction of data required.

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## 6. Reassessment of Volume Status and Tissue Perfusion (Literature)

- In the Event of Persistent Arterial Hypotension Despite Volume Resuscitation (Septic Shock) or Initial Lactate ≥4 mmol/L (36 mg/dL) measure the following:
  - Central Venous Pressure (CVP).
  - Central Venous Oxygen Saturation (ScvO2).

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# 6. Reassessment of Volume Status and Tissue Perfusion (CMS)

 Physician/APN/PA document all the following:



- Vital signs
- Cardiopulmonary status
- Capillary refill
- Peripheral pulses
- Skin assessment

- Complete any two:
  - CVP
    - SvO2
  - Bedside cardiovascular
     US
  - Passive leg raise by physician/APN/PA or fluid challenge

Must be documented <u>at or after i</u>dentification of septic shock <u>and</u> within 6 hour window.



## 6. Physician Documentation

Document: Sepsis Documentation - Sepsis Documentation					
SEPSIS					
Sepsis Documentation Type					
Document type 🔹	🔘 sepsis -physical exam 💿 sepsis -bedside monito 🖓				
Vital Signs					
Vital signs 🛛 🗳	Vital Signs 8 hrs Date Time TempPulseRespB/PPulse OxO2 DeliveryO2 Flow RateFiO29/24/				
Sepsis - Physical Exam					
Chest	clear crackles wheezes rhonchi dullness rales no wheezes no rales no crackles OTHER				
Cardiovascular	regular rate and rhythm bradycardic tachycardic gallop rhythm bigeminy trigeminy heart rate erratic irregular rub murmur OTHER				
Capillary refill	normal brisk delayed absent OTHER				
Peripheral pulses	normal strong weak absent by Doppler OTHER				
Skin color	normal color erythematous flushed pale cyanotic pink mottled				
- Sepsis - Bedside Monitoring					
CVP measures	O less than 8 O 8 - 12 O greater than 12				
ScvO2 measures	O greater than or equal 7 O less than 70%				
Bedside ultrasound performed	O Yes O No				
Passive leg raise/fluid bolus	O Yes O No				
Care Plan and Time Spent					
Care plan:	as ordered				
Critical care time/minutes					

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## 7. Repeat Lactate

#### • Gaps

- If order is pre-checked for 4 hours later and the patient is admitted prior to that lab draw, the order will be missed unless reordered.
- Not all ED physicians use the standardized order sets.

#### Best Practice

- Pre-checked repeat lactate in 4 hours in order sets.
- Require physicians to use the standardized order sets.
- 24/7 Sepsis RN.



#### **SEPSIS Screening & Treatment in ECC**

EXCLUSIONS (must be documented by Physician/APN/PA)

- Patient expires or is placed on comfort measures only within 3 hours of triage for severe sepsis
- Patient expires or is placed on comfort measures only within 6 hours of triage for septic shock
- Patient or surrogate refuses blood draws, fluids, or antibiotics
- Patient is a transfer from another hospital or ambulatory surgery center



## **Dedicated Sepsis RN**

- Rapid Response Nurse with expertise in evidence-based treatment guidelines for sepsis.
- Promote early goal directed therapy.
- Increase compliance with all bundle elements.

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# **Sepsis RN Checklist**

Patient	Sepsis Identification	3 Hr Bundle Compliance	6 Hr Bundle Compliance	24 Hour Proactive Rounding	
Sticker	(All suspected Sepsis patients)	(For all identified Severe Sepsis patients)	(For all identified Severe Sepsis & Septic Shock	(PTS NOT admitted to MICU)	
			patients)		
	DATE:	3 HR TIME GOAL:	6 HR TIME GOAL:	UNIT ADMITTED:	
	TIME ZERO:		SEPTIC SHOCK CRITERIA:	□MICU/CVICU 7-12 □DSU/	
	(sougra sopris first identified	SEVERE SEPSIS CRITERIA:	Lactate >= 4 mmol:	CVICU 1-6	
	in ED or on the floor)	Suspected OR Known Infection:	Hypotensive after initial fluid challenge	OTHER (Rm #):	
	In ED OF OF ETE HOOR)	🗆 YES 🗆 NO	complete: TYES TNO		
	DEPARTMENT IDENTIFIED:	At least 2 SIRS: VES ONO		1 <sup>st</sup> Proactive Bounding	
	ECC: YES NO	Lactate >2: 🛛 YES 🗆 NO	6 HR BUNDLE ELEMENTS	completed :	
	If NO: Other unit	Acute Organ Dysfunction:	2 <sup>nd</sup> lactate drawn (If initial lactate >2 &	OVES ONO Time:	
		🗆 YES 🗆 NO	must be done AFTER fluid challenge):		
	RRT Call Time:	Type of Acute Organ Dysfxn	YES INO Time: RESULT:		
		(Select below)		2 <sup>nd</sup> Proactive Rounding	
	TYPE OF CALL:		Initial 30 mL/kg fluid challenge completed	completed :	
	Code Sepsis	3 HR BUNDLE ELEMENTS	(only if shock):  YES  NO Time:		
	(Emergent ÉD/IP)	Initial Lactate: 🛛 YES 🗆 NO Time:	TOTAL FLUID GIVEN:		
	G Sepsis Consult	Lactate Level:	Brouidar Bassassment pata completed		
	High Alert Report	BC: YES INO Time:	In the second se	HANDED OFF TO MET RN:	
	Positive Screen /	ABX: 🛛 YES 🗆 NO Time:	w the 5 <sup>th</sup> hourly IT VES IT NO Time:	□ YES □ NO	
	Proactive Rounding	Initial Fluid Challenge:	by the 5 hour, to res to No raile.		
	ORDER SET: TYES INO	🗆 YES 🖾 NO Time:	Vasopressors (only if shock, especially if	· .	
a ≇ 4			still hypotensive after fluids):		
A A A A	PHYSICIAN:		YES   NO Time:	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
		ACUTE ORCAN DYSELINGTION	WILLY MAS AN ELEMENT NOT DO	E OD DONE ON TIME?	
	SIRS CRITERIA	ACOTE ORGAN DISFUNCTION	WHY WAS AN ELELIVENT NOT DONE OR DONE ON TIME?		
			CONTRIENTS / ISSUES (CIrcle # or	write in Description)	
Temp > 100	0.4 F or < 97 F	NEURO: ALOC, Confusion	<ol> <li>NO FLUIDS ORDERED / OR 30 ML/KG FLUIDS NOT ORDERI</li> </ol>		
HR > 90 BPN	VI	RESPIRATORY: Tachypnea, PaO2	COMPLETED BECAUSE:		
RR > 20 breaths/min		<70mmHg, \$aO2 <90%, PaO2/FiO2	a. ESRD (1A)	1	
PaCO2 < 32 mmgHg		<300	b. CHF (1B)		
WBC > 12,000 cells/mm3, <4,000		CARDIAC: Tachycardia, Hypotension,	c. OTHER (1C):		
cells/mm3, > 10% Bands		Altered CVP	2) MD THINKS, "NOT SEPSIS"		
		<ul> <li>GENITOURINARY: Oliguria, Anuria,</li> </ul>	<ol><li>MD SAYS, "It's a viral infection."</li></ol>		
		Elevated Creatinine (>2)	<ol> <li>MD SAYS, "NO ABX because still working up patient/wait</li> </ol>		
		<ul> <li>LIVER: Jaundice, Increased enzymes,</li> </ul>	diagnostics."		
		decreased Albumin, increased PT	<ol><li>Uncooperative Staff/MD: (please add description)</li></ol>		
		<ul> <li>COAGULATION: decreased platelets,</li> </ul>			
		increased PT/APTT, decreased	<ol><li>OTHER:</li></ol>		
		Protein C, increased D-Dimer			

## **Overarching Best Practices**

- Sepsis Coordinator
- 24/7 Sepsis RN
- Standardized order sets that are used every time
- Checklist
- Readily available resources
- Consistent method to obtain and disseminate data
- Align outcomes with strategic goals and physician contracts



#### **Performance Improvement**



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## Aligning Documentation with Clinical Performance

- Sepsis Coordinator
- 24/7 Sepsis RN
- Standardized order sets that are used every time
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## **Outcomes / Results**



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## **Outcomes / Results**



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### **Questions?**



