

Sponsored by

Hospital Association of Southern California and Flex Ed

Leadership Skills for the Registered Nurse

Tuesday, August 16, 2011

**The California Endowment
1000 North Alameda Street
Los Angeles, CA 90012**

Registration: 8:30 a.m.; Program: 9:00 a.m. to 5:00 p.m.

Description:

Nursing is a dynamic field offering many diverse leadership opportunities. To be effective in the role of a nurse leader, the individual must understand their own Emotional Intelligence strengths and weaknesses. This course will review key concepts of Emotional Intelligence, as well as how to apply Emotionally Intelligent traits to key nursing leadership skills. These skills include effective communication with all members of the healthcare team, as well as coaching and mentoring skills.

Learning Objectives:

At the end of this course, participants will be able to:

1. Define Emotional Intelligence and explain why it is so important for personal and professional success.
2. Assess Emotional Intelligence utilizing a simple screening tool.
3. Analyze the impact of emotions when making decisions.
4. Express thoughts and feelings appropriately in stressful or ambiguous situations.
5. Relate personal practice to the organization's nursing vision.
6. Identify team behaviors known to produce better performance and improved outcomes.

Faculty:

ReeAnn Zamora has been a Labor and Delivery Nurse for 24 years. Additionally, for the past 1-1/2 years, she has been part of the Sweet Success Program for Diabetes in Pregnancy. ReeAnn is a trained Lactation Educator, and is working towards certification as a Lactation Consultant. In addition to these duties, ReeAnn is studying to complete her BSN in December 2010. She joined the Flex-Ed team this year with the goal of furthering her career in clinical education. She enjoys teaching and desires to further her career towards a Professorship in a University specializing in Nursing.

About Flex Ed:

For more than 20 years, Flex Ed has been providing unique training that meets the needs of health care professionals through continuing education. Flex Ed offers:

- American Heart Association courses (BLS, ACLS, PALS)
- Specialized training classes (Critical Care, IV Certification, Dysrhythmia courses, etc)
- New employee orientation
- Skills competency validation

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Registration fees include continental breakfast, lunch and handouts. [Click here](#) for complete program information and online registration. Class Size is limited register by **August 2, 2011**. Onsite registrations will not be accepted.

\$95 HASC Hospital Member

First Name: _____ Last Name: _____ Nickname: _____

Title: _____

Organization: _____

Address _____ City: _____ State: _____ Zip: _____

Phone (____) _____ Email (*required*) _____

Provider approved by the California Board of Registered Nursing, Provider Number 08593, for 8.0 contact hours

Circle one: RN, LVN CN A, PA, RT, PT Other _____ Professional License Number: _____

Last 4 digits of Social Security # (for accuracy) _____

Registrations received without BRN numbers will not receive a CE certificate.

Payment Method: MasterCard Visa AMEX Discover Check# _____

Card # _____ Exp. Date: _____ Amount: _____

Cardholder Name (please print): _____

Cardholder Address: _____ City: _____ State _____ Zip: _____

Cardholder Phone: _____ Authorized Signature: _____

IMPORTANT REMINDERS

- Registration deadline, August 2, 2011. Registration is limited to 65 attendees.
- Valid payment information must be received with your registration.
- Mail and make check payable to: HASC, Attn: Karen Ochoa 515 South Figueroa St., Ste 1300, Los Angeles, CA 90071. Please note on check 2175-184-000
- Fax registration form to (213) 482-8537

CANCELLATION

- All cancellations must be requested in writing and confirmed by HASC and will be subject to a \$25 processing fee.
- Cancellations after July 27, 2011 and non-attending registrants will be invoiced for the entire registration fee. Substitutions are accepted at any time for this program but will not be processed until full payment has been received. Fees are non-transferrable for other HASC seminars.

SPECIAL NEEDS or QUESTIONS:

For ADA assistance or general questions contact Karen Ochoa at (213) 538-0765 or kochoa@hasc.org.

Required: I have read and understand the cancellation policy. Signature: _____