Hospital Association of Southern California 2019 HASC Annual Meeting May 1 - May 3 2019

Carolyn Caldwell, FACHE President & Chief Executive Officer



St Mary Medical Center Opened in 1923 In Long Beach, CA

The Facility was opened by the Sisters Of Charity of the Incarnate Word of Houston, Texas





ED Designations/Accreditations

- 389 Beds
- Level II Trauma Center
- STEMI Heart Attack Center
- Los Angeles County STEMI Receiving Center
- Get with the Guidelines, Gold Award for Congestive Heart Failure
- Los Angeles County Emergency Department Approved for Pediatrics
- The Paramedic Base Station for Long Beach. As a Certified Paramedic Receiving Center, our Emergency Department is responsible for coordinating the paramedic calls for all of the city's hospitals.
- The lead Disaster Resource Center for Long Beach. St. Mary coordinates the activities of 10 area hospitals in the event of a regional emergency or disaster.



Awards, Accreditations, Certifications

Healthgrades Quality Recognitions

Healthgrades is the leading independent

communities. St. Mary Medical Center is

health care ratings company, which ranks hospitals, and offers patients an

educational quide in the selection of

proud to receive these Healthgrades

caregivers in their own

honors.

Key Quality Achievements

American College of Radiology Breast Imaging Center of Excellence



2017 Practice Greenhealth Environmental Excellence Award

Leader in LGBTQ Healthcare Equality by the Human Rights Campaign

Blue Distinction_® Center+

Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program



for Bariatrics

Blue Distinction Center

for Cardiac Care

Baby-Friendly® Designation by World Health Organization



St. Mary Medical Center is one of less than 450 U.S. hospitals and birthing centers designated as Baby-Friendly.[®] Becoming a Baby-Friendly facility is a comprehensive, detailed, and thorough journey toward excellence in providing evidence-based, maternity care with the goal of achieving optimal infant feeding outcomes, and mother/baby bonding.









Named Among the Top 5% in the Nation for Patient Safety (2013-2017)

Named Among the Top 5% for Obstetrics and Gynecology (2017)

Named Among the Top 5% for Labor and Delivery (2017)



Our Mission

Hello humankindness®

We are committed to furthering the healing ministry of Jesus. We dedicate our resources to:

- Delivering compassionate, highquality, affordable health services;
- Serving and advocating for our sisters and brothers who are poor and disenfranchised; and
- Partnering with others in the community to improve the quality of life.



Our Commitment to Serve at SMMC – Long Beach



CARE Center





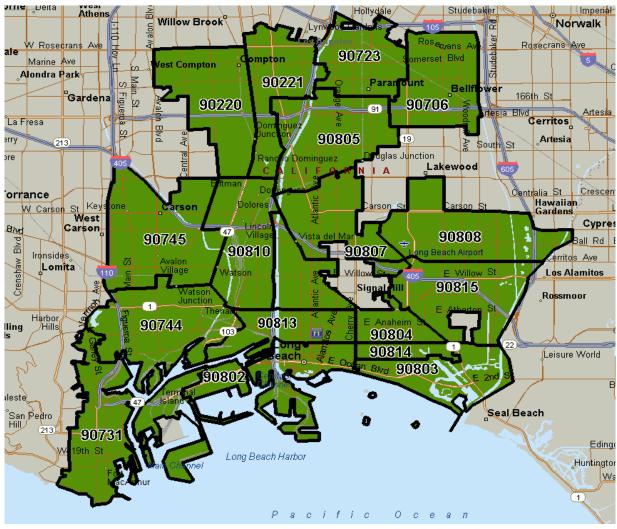
- C.A.R.E Program
- Bazzeni Wellness Center
- St. Mary Outpatient Diabetes Program
- Mobile Care Unit (Port of Long Beach)
- Welcome Baby
- Downtown YMCA Community Schools Program

Partners in Our Communities

- The Salvation Army
- Illumination Foundation
- Mental Health America
- The LGBTQ Center
- Port of Long Beach
- First 5 LA
- CSULB
- Downtown YMCA
- Century Villages at Cabrillo
- College Medical Center
- Memorial and Millers Children
- The Veteran Affairs



Primary Service Area





Demographic Statistics

Adult Education Level	Pop Age 25+	% of Total
Less than High School	83,837	14.35%
Some High School	65,802	11.26%
High School Degree	129,659	22.19%
Some College/Assoc. Degree	175,826	30.09%
Bachelor's Degree or Greater	129,155	22.11%
Total	584,279	

Race/Ethnicity	2016 Population	2016 Pop. Proportion
White Non-Hispanic	173,777	19.14%
Hispanic Ancestry	484,153	53.32%
Asian/Pacific Islander	107,183	11.80%
Black Non-Hispanic	117,567	12.95%
2+ Races Non-Hispanic	20,984	2.31%
American Indian & Alaska Native	2,388	0.26%
Other Non-Hispanic	1,905	0.21%
Total	907,957	

	2016 Population			
Age Group	Male	Female	Total	% Annual Growth 2016- 2021
0-17	117,465	113,592	231,057	0.1%
18-44	179,503	181,887	361,390	0.1%
45-64	106,488	111,216	217,704	1.1%
65+	42,794	55,012	97,806	3.7%
Total	446,250	461,707	907,957	0.74%



Source: Claritas 2016 Estimates 9

FY18 ED and Inpatient Homeless Encounters

• St Mary Medical Center had 1,790 encounters in FY 18

• Recuperative Care Spend

- St Mary Medical Center spent \$626, 394 FY 18 for
- St Mary Medical Center has spent \$637,204 YTD FY 19 (March)
- SMMC sees over 57,000 ED Visits annually



Ways That We Can Continue To Partner as a Community To Address the Behavioral Health and Homeless Needs In Our Community

- Treat all individuals with Respect and Dignity
- SB 1152
- Data Sharing
- Strong Partnerships with community partners:
 - Police
 - Fire
 - Local City Government (Health Department)
 - FQHCs
 - Hospitals (College Medical Center and Memorial through JOCs)
 - Managed Care and IPAs
 - Non Profits (LINC Housing)



SB 1152

- SB 1152 Went into effect 1/1/2019 in California
- SB1152 A law intended to help prepare the homeless patient for return to the community by connecting them with available medical and behavioral referrals and community supportive services as part of the discharge plan.
- SMMC Established a multidisciplinary Homeless Task Force in order to comply with SB1152.
- The SMMC Homeless Task Force is committed to SB 1152 because it is aligned with our Mission. However, it is a huge initiative that requires constant monitoring as well as working with our community partners.
- Dignity has a Safe Discharge For High Risk Patients policy.





Thank YOU!