




Electronic Health Record Exchange

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What I Learned

- Don't add work
 - Total work effort must be less
- Make it visible
 - Others in the group know who isn't doing their job
- Link it to billing/productivity process with 'Hard-Stops'
- User-Friendly
- ROI




Hospitalist Needs

- Billing/Collecting Process
- Census Management
- Publication of patient assignments
- Communication
- Sign-Offs
- Collaboration
- Discharge Process: Safe & Efficient
- Earlier Discharges (Throughput)




ERHX: Hospitalist

- Patient Centric Database
 - ADT import from hospital
- Electronic Charge Capture
 - Charges go directly into billing software
- Electronic Census Management





EHRX: Hospital Access

- Secure web access to Patient-Provider assignments
 - Staff knows immediately who was assigned to a particular patient
- Messaging via link on site pushing messages securely to provider
 - Hospitalist knows who is calling, from what number, regarding what room, and urgency status
 - Web-page or mobile App contains more detailed PHI data





EHRX: Requirements

- Require estimated discharge date (E.D.D.) at time of charge capture
 - Identify and Increase discharges earlier in the day
 - Increased our orders to discharge before 10 am from 10% to 40% during the first 20 days of implementation
- Require summary statements at time of charge capture
 - Allows for Sign-Offs and running Hospital Course electronically

Collaboration through Sharing

- Who else would benefit from these Summary Statements and E.D.D.?
 - Nurses
 - Case Managers
 - Social Workers
 - Utilization Management
 - Bed Control
 - Environmental Services
 - PCPs
 - Patients & Families

Care Transitions

- Integrate Discharge Checklists
- Trigger Pharmacist notification for Medication Education
- Real-time communication with PCP during transition
- Maintain communication with patient post-discharge
 - Help patient with 'What if' situations
- Allow access to Home Health Agencies prior to and after discharge
- Allow hospitalists to learn of unknown problems occurring with transition process
