



HASC Briefs

In This Issue:

- [Patient Safety First...A California Partnership for Health Receives John M. Eisenberg Patient Safety and Quality Award](#) 1
- [Register for the 4th Annual Health Care Provider Wellness Conference, June 12-13](#) 2
- [Reserve Your Spot for LEAD Academy Session 2, Beginning Feb. 21](#) 2
- [Hospital Disaster Management Training March 4-5 in Los Angeles](#) 3
- [HASC, LA County EMS Agency to Offer Business Continuity Webinar](#) 3
- [HASC Welcomes New Hospital and Associate Members](#) 3

Find Us Online
www.hasc.org

LinkedIn:
[Hospital Association of Southern California](#)

Twitter:
[SoCalHospNews](#)

Facebook:
[Hospital Association of Southern California](#)

Patient Safety First...A California Partnership for Health Receives John M. Eisenberg Patient Safety and Quality Award

HASC and *Patient Safety First...a California Partnership for Health* have received national recognition for improving quality and patient safety. The National Quality Forum (NQF) and The Joint Commission announced the 2013 recipients of the annual John M. Eisenberg Patient Safety and Quality Awards. The award for Innovation in Patient Safety and Quality at the National Level went to *Patient Safety First...a California Partnership for Health*, a collaborative of Anthem Blue Cross, National Health Foundation, Hospital Association of Southern California, Hospital Association of San Diego & Imperial Counties, and the Hospital Council of Northern & Central California. The four awards will be presented on Feb. 13, 2014, during a luncheon at the 2014 NQF Annual Conference and Membership Meeting in Washington, D.C.

The goals of the *Patient Safety First...a California Partnership for Health* initiative included driving improvement in perinatal care, sepsis, and hospital acquired infections. The initiative leveraged peer-to-peer regional learning networks to accelerate adoption of best practices and strategies for improvement. Phase one results showed that 182 hospitals were engaged, and more than 3,500 lives and \$63 million have been saved. Building upon phase one successes, Anthem Blue Cross invested another \$1.8 million to roll out phase two of the collaborative in 2013.

The 2013 winners represent numerous achievements in the field of patient safety and quality, including: prevention of more than 5,400 readmissions; system-wide engagement to reduce medical errors; an adverse patient-safety event that catalyzed an important and successful quality transformation; and an individual's lifetime achievement in the field of patient safety and quality.

The other honorees for national, local-level, and individual recognition are: Innovation in Patient Safety and Quality at the National Level – Institute for Clinical Systems Improvement, Bloomington, MN, Minnesota Hospital Association, St. Paul, MN, and Stratis Health, Bloomington, MN; Innovation in Patient Safety and Quality at the Local Level - Vidant Health, Greenville, NC; and Individual Achievement - Gail L. Warden, President Emeritus of Henry Ford Health System, Detroit, MI.

The May 2014 issue of “The Joint Commission Journal on Quality and Patient Safety” also will feature the achievements of each of the award recipients. The patient safety awards program (http://www.qualityforum.org/eisenberg_award/), launched in 2002 by NQF and The Joint Commission, honors John M. Eisenberg, MD, MBA, former administrator of the Agency for Healthcare Research and Quality (AHRQ).

Contact: Julia Slininger
(213) 538-0766, jslininger@hasc.org

Register for the 4th Annual Health Care Provider Wellness Conference,

The first 50 people who register will be entered into a drawing for a prize of a free registration for next year's wellness conference. See page 2 for complete story.



2014 Health Care Provider Wellness Conference

Register today for the 4th Annual Health Care Provider Wellness Conference, June 12-13, 2014, at Disney's Paradise Pier Hotel in Anaheim. Visit www.hasc.org/2014WellnessConference for more information or to register online. The first 50 people who register will be entered into a drawing for a prize of a free registration for next year's wellness conference. Early-bird rates apply now through May 9.

Representatives from human resources, risk management, case management, medical affairs, nutrition and more will join executives and worksite wellness champions as they explore the next generation of worksite wellness programs that help keep employees—and your organization—in good health.

Featured topics and speakers for this two-day event include:

- *Co-Creating an Organizational Culture of Well-being and Vibrancy*
Tammy Green, Director, Well-being, Providence Health & Services
- *Don't Throw Out the Baby with the*

Bathwater – A Measured Response to Critics of Workplace Health Promotion and Disease Prevention Programs

Ron Goetzel, Ph.D., Research Professor/Vice President

- *Shattering Wellness Myths*

Al Lewis, Founder and President, Disease Management Purchasing Consortium International, Inc.

- *Finding a Healthy Balance of Mind, Body and Spirit: A Discussion of Wellness Programs in California Hospitals*
Moderator: Jim Finkelstein, CEO, FutureSense

Panel Experts: Anthem Blue Cross and Keenan Associates

- *Health Happens in the Workplace: Case Studies in Effective Wellness Programming*

Mitch Martens, Administrator, Employee Wellness, Cedars-Sinai Health System

- *Trial and Error in Workplace Wellness*

Christopher Scanlan, Partner, Arnold & Porter LLP

Additionally, a CEO Panel will focus on Strategic Direction and will feature Art Sponseller, President/CEO, Hospital Council of Northern and Central California, as moderator along with a panel including Kelly Mather, CEO, Sonoma County Medical Center; Ruthita Fike, CEO, Loma Linda University Medical Center; and Chris Van Gorder, CEO, Scripps Health.

Breakout sessions will include:

- *Workplace Financial Wellness – Why, What, How (a measurable approach to driving change)*
- *Healthy Workplace, Happy Employees, Profitable Organization*
- *A Tale of Two Kitchens: A Panel Discussion on the Partnership for a Healthier America's Hospital Healthier Food Initiative*

Interested sponsors can contact Lu-Shonda Johnson Wilson at (213) 538-0705 or lsjohnson-wilson@hasc.org.

Contact: Karen Ochoa
(213) 538-0765, kochoa@hasc.org

Reserve Your Spot for LEAD Academy Session 2, Beginning Feb. 21

Don't miss your spot – Registration is now open for Session 2 of the LEAD Academy, beginning Feb. 21, 2014. LEAD Academy sessions provide a safe environment, in small, interactive groups, to practice newly learned skills and align work goals and actions to support the broader vision of the organization. For full 2014 curriculum and registration information, please visit <http://www.hasc.org/education-event/lead-academy-los-angeles-3>.

At Session 2, learn the following skills in small group settings:

Leadership Communication Best Practices

- List the three elements that comprise effective communication



- Describe specific tools and behaviors to enhance leadership communication
- Apply communication tools with different people in different situations
- Adapt your communication style to meet the needs of your employees
- Deliver messages you don't understand or agree with, or think are just plain crazy

Coaching Employees to Higher Performance

- Define performance goals based on the needs of the employee and the organization
- Explain how various coaching approaches are different
- Demonstrate which coaching approach is best suited to support individual employee success
- Set up and facilitate a coaching meeting for maximum success
- Increase employee performance as a result of focused feedback

The program takes place at USC Verdugo Hills Hospital, Glendale.

Contact: Karen Ochoa
(213) 538-0765, kochoa@hasc.org

Hospital Disaster Management Training March 4-5 in Los Angeles

Does your hospital need training on hospital surge capacity management for natural disasters and chemical, biological, radiological, nuclear and explosives (CBRNE) incidents? Join us for *Hospital Disaster Management Training*, an in-depth two-day session that is a product of the Los Angeles County Department of Health Services Emergency Medical Services Agency's Disaster Resource Center Program. HASC provides administrative program support.

This course has a broad approach, with both a clinical and non-clinical target au-

dience that includes but is not limited to hospital administration, physicians, nurses, emergency care technicians, safety, security, facilities, mental health, ancillary, legal/risk management, human resources, educators, clinic and first receiver staff.

Participants will learn how to move beyond awareness and focus on operational strategies. At the end of the course, participants will be able to:

- Identify triage priorities in disaster patients.
- Perform a role in the hospital com-

mand center and emergency department during disaster drill.

- Describe the health care facility's role in a disaster.

The online brochure and registration form is available at http://www.hasc.org/sites/main/files/file-attachments/hdmt_brochure.pdf. Register online at <https://www.signup4.net/Public/ap.aspx?EID=HDMT16E>.

Contact: Leticia Salcido
(213) 538-0737, lsalcido@hasc.org

HASC, LA County EMS Agency to Offer Business Continuity Webinar

HASC, in association with the Los Angeles County Emergency Medical Services Agency, will host a free webinar for hospitals titled *Key Elements of Integrating Continuity with Strategy and Operations*.

Scheduled for Thursday, March 6, 9 to 10 a.m., the webinar will focus on the following key points:

- Introduce Hospital Business Continuity and what it means for hospital leadership in this rapidly evolving health care landscape.

- Better understand business continuity in the context of strategic and operational priorities.
- Learn how to strengthen your hospital's capacity to maintain essential services following crisis events impacting hospital operations.
- Learn to effectively integrate hospital continuity with strategy, managing risk and improving operations.

Presenter Angela Devlen, Managing Partner, Wakefield Brunswick, is a certified Master Business Continuity Planner

with more than 20 years of international experience in operations, and disaster management including several years leading programs in large health care systems. She is currently advising organizations such as Ascension Health, the Colorado Hospital Association, and Mayo Clinic.

To register online, go to <https://www2.gotomeeting.com/register/735228498>.

Contact: Jaime Garcia
(213) 538-0702, jgarcia@hasc.org

HASC Welcomes New Hospital and Associate Members

HASC is pleased to welcome the following new hospital members:

Aurora Charter Oak Hospital
Covina, CA

charteroak.aurorabehavioral.com

Todd A. Smith, Chief Executive Officer
License Category: Acute Psychiatric
Licensed Beds: 146

Aurora Vista del Mar Hospital
Ventura, CA

www.vistadelmarhospital.com

Mayla Krebsbach, Chief Executive Officer

License Category: Acute Psychiatric
Licensed Beds: 87

HASC also welcomes the following associate members:

CSS Consulting Group
Glendale, CA

www.css-cg.com

Scott Frost, Principal

CSS Consulting Group provides operations improvement in the non-labor areas, logistics and distribution services, contracting services, labor staffing management, information systems implementa-

tion and supply chain utilization.

Triage Consulting Group
San Francisco, CA

www.triageconsulting.com

Brian Neece, Principal/CEO

Triage Consulting Group provides care services that include comprehensive retrospective payment reviews, aged and complex account resolution, and workers' compensation recovery services.

Contact: Pat Wall
(213) 538-0715, pwall@hasc.org