Leadership in Health Affairs





HASC Briefs

News

Los Angeles Supervisors Approve Recommended Budget

The Los Angeles County Board of Supervisors approved the 2012-13 (\$24.529 billion) Recommended Budget that closed a projected \$75.8 million budget gap with onetime budget solutions. The Board also approved a staff recommendation that AB 109 prison realignment funds estimated at \$272.4 million be set aside until its Supplemental Budget discussion in October when the Board will align its final budget with the state approved budget.

In the area of Health Services, the department's 2012-13 Recommended Budget included a \$132.0 million revenue placeholder. The department was able to mitigate a portion of this placeholder, and is recommending including \$37.6 million of estimated revenues from mental health services, the managed care rate supplement, and Healthy Way LA in FY 2012-13, as well as other adjustments, that reduce the placeholder by \$37.8 million to \$94.2 million.

The recommendations also reflect a \$238.3 million increase in appropriations and the associated federal revenue for the Delivery System Reform Incentive Pool Intergovernmental Transfer payment to the State as required by the 1115 Waiver.

The Mental Health Services Act (MHSA) reflects a \$19.9 million appropriation increase fully offset by revenue for the implementation of state-approved MHSA plans. On a related note, the Mental Health Commission held a public

hearing on the MHSA Annual Report. This hearing required the Los Angeles County Department of Mental Health to report out to local stakeholders and the Commission on the progress of implementing MHSA programs and outcomes on those funded projects. HASC provided comment regarding the need for improved coordination and transition of patients to outpatient services/programs that MHSA funds. In addition, comment was submitted regarding the need to expand mental health urgent care capacity for patients that require mental health services at a non-designated hospital.

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Active Shooter Training Proves Valuable for Local Hospitals

The first *Planning and Training for an Active Shooter Event*, a daylong workshop addressing the need for greater awareness surrounding violent events in health care settings, was held at Presbyterian Intercommunity Hospital June 21.

Developed for hospitals by hospitals, the primary objective for the workshop was to prepare attendees to implement active shooter policies, procedures and training at their facilities. Clinical and nonclinical staff and educators as well *Continued on page 4*

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Events

Track III Collaborative Meeting to Focus on Strategies for Perinatal Safety

Interested in new strategies and protocols to improve perinatal safety? Register for the July 17 Southern California Patient Safety Collaborative Track III meeting focused on Perinatal Safety, reducing the frequency of elective deliveries prior to 39 weeks gestation, and preventing birth trauma. Register online at http://research.zarca.com/survey.as px?k=SsWQTYsSSRsPsPsP&lang =0&data=.

Topics and speakers include: • Physician and Nurse Champions - Eliminating Early Elective

Deliveries

Hellen Rodriguez, MD, Director of Perinatal Services, and Jeannie Badertscher, MSN, RNC-OB, Clinical Nurse Specialist, Pomona

Social Media and Privacy Seminar Set for Aug. 14

Are you concerned with the legal and compliance issues presented by social networking and privacy within the hospital setting? Mark your calendar for Social Networking and Privacy within Hospitals, a half-day seminar presented by HASC on Tuesday, Aug. 14 at The California Endowment.

Key topics will include: • The privacy and security law risks to hospitals from social networking

• The employment law constraints hospitals face when trying to

Valley Hospital Medical Center • Focus on the Mother: Post-Partum Emergencies Larry Veltman, MD, FACOG, Risk Management & Patient Safety Institute • Patient Safety Culture Survey: 2010 Results and 2012 *Opportunities* Mary Ellen Filbey, RN, BSN, JD, CPHRM, Clinical Risk Management and Patient Safety Specialist • Error Prevention: Is Your Program "All In" for 2012? Chasing Zero Video and Discussion

Julia Slininger, Vice President, Quality & Patient Safety, HASC The next SCPSC Track III meet-

ing on Perinatal Safety will take

police social networking by their personnel

• Best practices from compliance experts on drafting and enforcing social networking policies

The program will include a Successful Hospital Practices Panel, where pariticpants will learn about successful programs/practices in local hospitals.

The seminar will also explore risks presented by employee use of social media, tools to address and manage risks, and how to avoid unnecessary costs and minimize exposure.

place on Tuesday, Oct. 23. SCPSC meetings are presented by HASC, Health Services Advisory Group and the National Health Foundation and take place at Pacific Palms Conference Resort, Industry Hills.

Partners for Patient Safety First...a California Partnership for *Health* include:

• Anthem Blue Cross

• The three regional hospital associations of California: Southern California, San Diego & Imperial Counties, and Northern & Central California

• National Health Foundation **Contact:** Julia Slininger (213) 538-0766, jslininger@hasc.org

Featured speakers include Stephen K. Phillips; Paul A. Deeringer; and Joseph R. LaMagna, all with Hooper, Lundy & Bookman, PC, whose combined experience includes health care regulatory matters, compliance and litigation.

Program cost is \$185 for HASC members and \$195 for non-members. Registration is due by July 25. Visit https://www.signup4.net/Public/ap.as px?EID=SOCI45E for more information

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Inland Empire Brings LEAD Academy to the Next Generation of Leaders

July 5 marked the kickoff session of LEAD Academy in the Inland Empire. Held at San Antonio Community Hospital, session I—From Peer, to Manager, to Leader-introduced participants to key differentiators between leadership and management along with

four key strategies that support success for supervisors and managers.

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The second module in this daylong session, *Leading People Differently*, examined how people approach tasks and relationships, and methods to incorporate that understanding into your leadership style.

LEAD Academy is a six-session, 12-module training experience designed to address a real need for leadership training most often missing for the recently hired, newly appointed or previously untrained health care leader. Each module in the curriculum is led by Marcey Uday-Riley, MSW, CPT, an expert facilitator trained in human performance, organizational development and human behavioral analysis.

On Aug. 9, LEAD Academy presents the next session in this dynamic training series. In mod-



Participants learned how to lead people differently to best achieve organizational success.

ules titled *Leadership Communication Best Practices* and *Coaching Employees to Higher Performance*, attendees will learn ways to enhance leadership communication along with techniques to adapt communication styles to meet employee and organizational needs. Participants will also address performance goals and ways to facilitate coaching to maximize employee performance.

Register today for the remaining Inland Empire LEAD Academy sessions:

- Aug. 9, 2012
- Sept. 6, 2012
- Oct. 4, 2012
- Oct. 11, 2012
- Nov. 1, 2012

Participants can register for a single session or choose to enroll in the complete program to earn a certificate. Each session is \$250. Enrollment is limited to 30 participants per session. Please contact Karen Ochoa for more information at (213) 538-0765,

kochoa@hasc.org or visit www.hasc.org/lead-academy.

> **Contact:** Teri Hollingsworth (213) 538-0763, thollingsworth@hasc.org

Featured Services

Complimentary Online Course Offers Chance to Build Data Management Skills

Register online for a free twoday webinar, *Introduction to Data Management for Lean Six Sigma*, presented by HASC and the Institute for Performance Excellence, on July 12 and 13, 4 to 6 p.m. Visit https://www.signup4.net/public/ap. aspx?EID=HASC11E&TID=JF8ka SF3LVP66P01eGG0Vw%3d%3d to sign up.

This exciting Lean course will establish basic competencies in data analysis using MS-Excel. Designed for health care professionals, the introductory webinar revisits data principles of data type and basic graphing techniques using Excel. Students will apply the tools and techniques in a tutorial format for the first portion, then work on a case study and report out for the second portion of each section.

Course objectives include:

• Know the differences between discrete and continuous data

• Understand the use and type of descriptive statistics

• Calculate averages and standard deviation

• Understand variation and deci-

pher between special and common cause

All health care professionals interested in delivering greater value to the organization should attend, including nursing, allied health, business office, support services, service line, admissions, planning, development, ambulatory care, emergency room, laboratory, pharmacy, safety and quality professionals.

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Special Events

HASC Golf Classic-Oct. 22

Looking for a great day of golf tied into helping to raise funds for a good health care cause? Participate in the 2012 HASC Golf Classic, benefiting National Health Foundation, set for Monday, Oct. 22 at the Oakmont Country Club.

Health care colleagues can spend the day golfing, with plenty of opportunity for fun and valuable prizes. Other ways to participate: send a tax deductible donation or choose an event sponsorship.

Registration and sponsorship information is available at http://www.hasc.org/2012CharityGolfClassic.

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Hospital Hero Awards-Nov. 9

Save the date for this year's Hospital Hero Awards, set for Friday, Nov. 9 at the Omni Hotel in Downtown Los Angeles.

Produced by HASC and benefiting National Health Foundation, this annual media event honors health care professionals who are dedicated to patient care and those who help to create miracles for patients. It is an opportunity for hospitals to recognize the outstanding achievements and events that occur at the front line throughout the HASC region.

Opportunities to nominate staff and volunteers at your hospital will be coming soon.

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5th Annual Southern California Patient Safety Colloquium—Jan. 23

What's Best and What's Next in Quality and Patient Safety? Find out at the 5th Annual Southern California Patient Safety Colloquium. Mark your 2013 calendar for Jan. 23 at the Hyatt Regency Orange County.

Explore best—and next—policies and practices in quality and patient safety at this dynamic annual forum bringing together executives and advocates from a cross section of care organizations including hospitals, health systems, post-acute care providers and more.

> **Contact:** Julia Slininger (213) 538-0766, jslininger@hasc.org

Safety Training

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as security personnel were in attendance representing a large cross-section of settings, including acute care, clinics and skilled nursing facilities.

According to *Homeland Security News Wire*, violence in hospitals is on the rise, with a 300 percent increase in reported homicides, assaults and rapes in the last five years. Health care leads all sectors, with 45 percent of non-fatal assaults against its workers.

In a related survey, responses indicated that more than 40 percent of hospital workers feel unprepared to respond to an active shooter or bomber at their facility. Another 32 percent don't believe their hospital's security personnel have received enough instruction.

This timely workshop provided an opportunity for participants to engage in training that highlighted steps to improve the overall culture of safety: discussing the scenario, incident activation, crisis communications, initial response strategies and tactical response.

Darren Morgan, Director of Security, Safety & PBX at San Antonio Community Hospital and vice chair of the HASC Safety and Security committee, stressed the importance of the training. "It's important to get all of the departments thinking about this, the whole organization," he said. "The goal is to provide the safest environment for our patients and our staff. In the event of an active shooter, we are all at risk, so we all need to be prepared with a plan, with the right tools and resources to respond to violence in our facilities. Workshops like this are key to being prepared."

The workshop was sponsored by California Hospital Association and the HASC Safety and Security Committee.

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