



HASC Briefs

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Don't miss the patient safety conference of the year, the Hospital Quality Institute (HQI) Inaugural Annual Conference Nov. 6-7 in Huntington Beach: *Accelerate Excellence 2014*. The HASC Patient Safety Colloquium was not held earlier this year, so that our quality professionals, nurse leaders, physician champions and executive directors might take advantage of this broader statewide opportunity.

Visit <http://www.hqinstitute.org/annual-conference> to learn more. Join us and learn from world-class speakers about how we can move the whole state of California from vision to action, evidence to practice, outcome to income, and patient to partner.

Presenters and topics include:

- **Barbara M. Balik, EdD, MS, RN:** Principal, Common Fire Healthcare Consulting, Senior Faculty at the Institute for Healthcare Improvement, and member of the National Patient Safety Foundation Board of Governors
- **Warren Browner, MD, MPH:** CEO of California Pacific Medical Center, Senior Scientist in the CPMC Research Institute and Professor (adjunct) of Epidemiology & Biostatistics at UCSF

- **Jeffrey B. Cooper, PhD:** Director, Center for Medical Simulation; Professor of Anaesthesia, Harvard Medical School
- **Clifford Y. Ko, MD, MS, MSHS, FACS:** Director of the National Surgical Quality Improvement Program, and Division of Research and Optimal Patient Care American College of Surgeons
- **Ian Morrison, PhD:** Futurist, author, and President Emeritus, Institute for the Future
- **David Perrott, MD, DDS:** Senior Vice President and Chief Medical Officer of California Hospital Association
- **James L. Reinertsen, MD:** Head of The Reinersten Group, winner of the 2011 John L. Eisenberg Individual Achievement Award
- **Ronan Tynan, MD:** Irish tenor, recording artist, physician, and champion disabled athlete
- **Paul Uhlig, MD, MPA, FACS:** Cardiothoracic surgeon internationally recognized for practice and study of high reliability health care teamwork and patient/family centered care

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Orange County Eliminates Partial Payments to Hospitals in County Program

On July 22, the Orange County Board of Supervisors eliminated interim payments to hospitals in the county program for those remaining uninsured (MSN), and approved policy to pay hospitals their full, contracted rates once claims are approved. HASC coordinated the advocacy effort on behalf of hospitals.

Also approved by the Board was the ability of individuals eligible for the MSN program and meeting specified criteria to enroll through community clinics (not just hospital emergency rooms). This change was also requested by hospitals.

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Bring New Skills to Your Hospital through Lean Training

HASC, in collaboration with Healthcare Performance Partners, presents a four and one half day workshop about Lean tools proven to eliminate waste, reduce costs, improve quality, and deliver greater value to organizations. Each session incorporates real-world simulations and exercises. Register online at <https://www.signup4.net/Public/ap.aspx?EID=LEAN20E>. Participants will receive a certificate at the end of the program.

Lean capabilities are becoming in-

creasingly important in the health care setting. Participants in this course will:

- Learn to conduct a localized Lean project
- Use Lean tools to support and develop improvement activities to support the organization
- Learn strategies for realizing the value associated with improvement work
- Build Lean improvement pathways
- Describe the purpose and logic of

the 5-why's approach to carry out a root-cause analysis

The course will take place over four and one half days, Sept. 29, 30, Oct. 1, 2, and 3, in eight-hour sessions and one half-day session, at Good Samaritan Hospital. The program cost is \$2,500 per person for HASC members, \$2,250 per person for groups of six or more, from the same facility registering at the same time.

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Register Now for Third Session of LEAD Academy

The second session of LEAD Academy has already sold out. Sign up now for the upcoming Session 3, Oct. 3, focusing on *Leading Others Through Change* and *Managing Performance*. The session will take place at USC Verdugo Hills Hospital in Glendale.

Delve deeper into leadership topics, including:

- Predict your own and others' natural responses to day-to-day and event-based change
- Determine your employees' predictable responses
- Use your leadership and communication skills to help your employees and

others work through issues

- Keep and adapt gentle pressure toward successful change

The performance module will explore how to:

- Create performance goals with each employee that reinforce the organization's goals
- Observe employee performance objectively
- Reduce rater biases in providing performance feedback
- Increase employee performance as a result of focused feedback

The goal of LEAD is to provide a safe

environment to practice newly learned skills and align work goals and actions to support the broader vision of the organization. Engaging activities guide participants through the process of understanding differing leadership styles and overcoming the distinct challenges of being a leader.

For more information, go to www.hasc.org/education-event/lead-academy-los-angeles-3. Register online at <https://www.signup4.net/Public/ap.aspx?EID=2014176E>.

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Registration and Sponsorship Now Open for HASC Charity Golf Tournament

Please register now for the HASC Charity Golf Classic, Monday, Oct. 20 at Oakmont Country Club in Glendale.

For complete information, including sponsorship opportunities, visit <http://www.hasc.org/special-event/2014-hasc-charity-golf-classic>.

To register online, go to <https://www.signup4.net/Public/ap.aspx?EID=20143459E>.

In addition to sending executive team colleagues, board members and physicians to play in the tournament, HASC member hospitals can participate as sponsors. Please consider adding your hospital/health system to this growing list and get an early start in selecting the sponsor category of your choice for the event.

This annual event is an opportunity for members, sponsors and invited guests to network in a social setting while saluting National Health Foundation's banner year in their award-winning work in quality measures and outcomes, and in improving access to health care in underserved communities in California.

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The Board did not support, nor did County staff, the hospitals' request for payments at the CalOptima Medi-Cal expansion rates, notwithstanding staff's acknowledgement that county claims data substantiated the validity of the request. Program enrollment is currently extremely low. If enrollment and utilization increase, HASC will ask the Board to revisit the issue.

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