



HASC Briefs

News

Webinar to Preview California's Approach to Readmissions Reduction

A webinar demonstrating best practices in reducing readmissions is scheduled for Sept. 11, 12:30 – 2 p.m. Titled *Readmissions Reduction – The California*

Approach, the statewide program is presented by Quality Improvement Organizations (QIO), Health Services Advisory Group (HSAG), California Hospital Association (CHA), and HASC with the following objectives:

- Learn how hospitals in the BOOST Readmissions Reduction Collaborative drastically reduced readmission rates.
- Analyze your own data and pre-

vent readmission penalties by accessing tools offered by your QIO – Health Services Advisory Group.

- Tap into resources through the California Hospital Engagement Network.

Featured experts in quality and patient safety from across California will include Julia Slininger, RN, BS, CPHQ, VP, Quality & Patient Safety, HASC; Jennifer Wieckowski, MSG, Program Director, Care Transitions, HSAG; Chad Vargas, BS, Clinical Project Manager, Care Transitions, HSAG; and Ann Marie

Giusto, RN, BA, BS, CPHQ, MPP, VP, Quality, California Hospital Association.

Staff from hospitals, nursing homes, home health agencies, and community based organizations, including quality directors, case management directors, nurse leaders, readmissions team leaders, and QualityNet administrators, are especially invited to attend.

To RSVP, please visit www2.gotomeeting.com/register/860051066.

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Latest on HAI Prevention, Sepsis Management Available from Aug. 7 Fast Facts

Health care professionals interested in learning more about HAI Prevention, Sepsis Management and Surgical Care Improvement can review highlights from the most recent Southern California Patient Safety Collaborative Track I meeting on this topic.

Fast Facts from the Aug. 7 meeting is available online at www.hasc.org/fact-sheet/fast-facts-14. The one-page meeting summary of highlights is distributed after each SCPSC meeting and is designed to offer senior leaders a communication tool that can be used to facilitate a short debriefing with meeting attendees.

The meeting included 113 attendees from 51 hospitals and other health care organizations. Featured topics from this meeting included:

- *Sepsis: The Impact, Options for Improvement and Simulation Training*
- *Reducing HAIs Participant Session*
- *Surgical Safety – Focus on Retained Surgical Items (RSI)*
- *CLABSI, CAUTI and VAP: Our Progress to Date, and Year-End Challenge*
- *SimSuite Mobile Simulation Lab Open House Demonstration*
- *Surgical Care Operating Room Excellence*

SCPSC meetings are presented by HASC, Health Services Advisory Group and National Health Foundation, and take place at Pacific Palms Conference Resort, Industry Hills.

Partners for *Patient Safety First...a California Partnership for Health* include:

- Anthem Blue Cross
- The three regional hospital associations of California: Southern California, San Diego & Imperial Counties, and Northern & Central California
- National Health Foundation

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Congratulations New SHIP Fellows

Congratulations to Rebecca Rivera, lead radiologic technologist at UCSD, and Rhonda Filipp, program manager, patient safety at Children's Hospital Los Angeles, both recently named level I Fellows of the Society for Healthcare Improvement Professionals (SHIP), a nationwide membership organization for performance improvement leaders.

Recognizing three levels of achievement equivalent to Lean Yellow/Green, Black and Master Black belts, SHIP Fellow status represents a standard of profession-

al achievement outlined by a committee of Lean, Six Sigma and other performance improvement experts from around the country. To obtain Fellow status, candidates must meet academic and experiential criteria, pass an exam and demonstrate professional involvement in the field.

"I pursued the SHIP Fellow credential to convey to my peers and leaders that I'm committed to process and performance improvement," Filipp said. "I believe that the health care industry is more dedicated than ever to finding ways

to provide safe, efficient and quality care. It's a fascinating and exciting time to be involved in health care performance improvement."

Established in 2011, SHIP is a not-for-profit professional development organization specializing in Lean and Six Sigma for health care organizations. SHIP sets the standard for performance improvement professionals around the world. For more information about SHIP credentials, or free site membership, please visit www.shipus.org.

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Events

Surgical Care & Operating Room Excellence Collaborative to Launch in October

The Surgical Care & Operating Room Excellence Collaborative will launch in October, improving the culture and operational efficiencies within perioperative services for hospitals. Through high-reliability teamwork, resource management, Lean process improvement, and innovative tracking technology, SCORE improves patient safety and reliability while reducing operational costs.

The SCORE Collaborative offers a core curriculum addressing capacity, capability, productivity and teamwork training at a low

base tuition fee for each hospital team. Additional modules can be added for more intensive assistance with specific improvement interventions. Three in-person meetings (October, March and June) and six web-based conference calls will feature strategic interventions, measurement tools, expert guidance, and peer-to-peer learning to assure each team's return on investment.

Targeted improvements in this Collaborative include:

- Optimization of capacity and OR room utilization
- Improvements in surgical count

accuracy

- Increased levels of staff and physician productivity
- Decreased room turnover times
- Increased on-time starts
- Reduction of supply and sterilization costs
- Standardized communication
- Improved teamwork and coordination
- Standardization of surgical practices and guidelines

Visit www.hasc.org/surgical-care-operating-room-excellence-score for more information.

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Mixer for Performance Improvement Professionals Oct. 18

The Society for Healthcare Improvement Professionals (SHIP) invites HASC members to a mixer on Thursday, Oct. 18 at the Keck Medical Center of USC.

SHIP is a new membership organization that provides a forum to

spread best practices and offer support to individuals working to improve health care.

Save the date for this chance to mingle with and learn from other colleagues from health care organizations across Southern California.

View the online invitation at www.hasc.org/lean-event/october-2012-mixer-performance-improvement-professionals.

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2013 HASC Annual Meeting to Showcase Innovation, Progress

Share ideas, strengthen relationships and form new alliances at the 2013 HASC Annual Meeting, Southern California's largest gathering of C-suite health care professionals. Set for May 8-10 at St. Regis Monarch Beach Resort in Dana Point, the conference brings together top representatives from

HASC's membership of 180 hospitals to examine the complex challenges facing health care today and to hear inspiring stories of successful innovation from leaders working to transform hospitals and health systems throughout the United States.

The 2012 meeting drew more than

200 hospital executives and 275 guests and sponsors. Sign up to join colleagues and other influential change agents on the path to progress. For more information, visit www.hasc.org/2013AnnualMeeting.

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Featured Services

Move the Needle with Lodestone™ Comparative Database

Lodestone Data Connect™, developed by HASC in partnership with iVantage Health Analytics, offers hospitals a comprehensive business intelligence platform to help guide decision making in the health care environment.

Informative webinars are scheduled for Sept. 7, 11 and 12. RSVP is required. Please visit <https://www.signup4.net/Public/ap.aspx?EID=3RDA17E> for more information.

Created to support hospitals in their efforts to eliminate excessive operational- and clinical-related costs, the database integrates hos-

pital-specific data related to workforce and departmental efficiency; clinical utilization; physician performance; quality, safety and outcomes; financial performance and sustainability; and patient, physician and employee satisfaction. Use this powerful tool to:

- Evaluate the cost performance and FTE productivity and utilization of 100 functional areas, both clinical and nonclinical
- Identify improvement opportunities by comparing detailed cost per case, length of stay, and cost per day by DRG or APR-DRG
- Drill down to physician practices

at procedure- and diagnosis-code levels

- Use analytics to understand internal variation by major cost component (i.e., critical care, lab, pharmacy, etc.), including physician- and patient-level detail

Among the advantages of Lodestone is its capacity for regional benchmarking. The database supplies hospitals with advanced analytics to compare their clinical and operational data with other hospitals in their area.

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Space Available in October Case Management Transformation Initiative

There is still time to participate in HASC's Case Management Transformation Initiative (CMTI), scheduled to begin in October. Powered by Marsh, CMTI is an interactive nine-month, results-oriented transformation program that will provide your hospital with the tools to transform your current case management function into a comprehensive, physician-centric, outcomes-based program.

According to one of last year's participants from Pomona Valley Hospital and Medical Center: "I have been most impressed with the scope of knowledge, ease of com-

municating the content and engagement of the participants in CMTI. I would recommend this program to anyone interested in improving their case management program."

The 2011 CMTI results included enhanced revenue and cost savings of more than \$1 million annualized for some participants, along with these added benefits:

- Re-established current Conditions of Participation (CoPs) to avoid fines and penalties for noncompliance with regulations
- Improved knowledge base of how RAC operates and education of RAC take-backs

- Improved patient and physician satisfaction

- Improved communication with physicians, nursing staff and patients

- Implementation of an ED case management program to address and reduce the "frequent fliers" who take needed resources from the emergency department

CMTI can accommodate up to 20 hospitals. Ensure your participation today. For more information, visit www.hasc.org/case-management-transformation-initiative-cmti.

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