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2015 Patient Safety First Collaborative Starting Soon

HASC hospitals in the Southern California Patient Safety First (SCPSF) Collaborative in 2015 will enjoy another great year of programming to help them:

- Reduce sepsis mortality
- Prevent "never events" in Surgical Services
- Decrease *C-Difficile* infection
- Enhance Perinatal Safety by addressing the C-Section rate, EED, and Ob Hemorrhage

Peer-to-peer learning is the cornerstone of our Collaborative Experience, as well as partnering with other stakeholders and subject matter experts to assure the work we do is aligned within the clinical community.

If your hospital is not on the list of participating SCPSF hospitals, and you would like to consider joining, please contact Julia Slininger at jslining-er@hasc.org or (213) 538-0766.

Orange County Coalition Pushes for System Improvements for Patients in Psychiatric Crisis

HASC represented a community-based coalition at the Dec. 9 Orange County Board of Supervisors meeting, calling on the Board to adopt as a Strategic Financial (Budget) Priority system improvements that would lead to expedited care for patients in psychiatric crisis.

The coalition supports the conversion of a county crisis stabilization unit to the Psychiatric Emergency Services (PES) model of care, which has been proven in neighboring counties and across the state to expedite treatment for patients and avert involuntary inpatient hospitalizations. The coalition is also supporting a collaborative effort to establish a second PES in the county to meet patient demand and provide geographic access.

While the Board did not formally adopt a Strategic Financial Priority for this purpose, county staff as well as members of the Board sent strong signals of support for improving the county's care delivery system for these patients.

The community-based coalition includes

emergency room physicians, psychiatrists, law enforcement, patient rights groups, and representatives from the ambulance community. At the beginning of the year, the coalition will build on work conducted to date to develop a specific action plan for system improvements. The action plan will be presented to the Board of Supervisors in early April 2015.

Contact: Julie Puentes (714) 663-0294, jpuentes@hasc.org
Julie Puentes was recognized recently at a
CalOptima board meeting for her work in
establishing a recuperative care program
in Orange County and also by OC Health
Disaster/EMS for her contributions to Orange County's emergency medical response
system.

Register Now for 2015 Palliative Care Conference. See page 2 for details.



CalOptima Board Approves Recuperative Care Demonstration

The CalOptima Board of Directors approved a staff recommendation this month to use Intergovernmental Transfer (IGT) funds to support hospital referrals of Medi-Cal patients who are homeless into recuperative care programs upon discharge.

HASC led an effort in 2009 that led to the official opening of recuperative care services in Orange County in early 2010 for patients discharged from hospitals who needed a clean, safe place to continue their recovery. Hospitals currently contract with the Illumination Foundation for these

services, and a key component of the program is the effort by the Illumination Foundation to link clients to permanent housing upon discharge from recuperative care.

CalOptima will monitor and evaluate the success of the program in reducing hospital readmissions and connecting clients with housing, among other criteria. The initial IGT appropriation should cover 10-day length-of-stay costs for approximately 330 Medi-Cal patients. Prior to this decision, hospitals referring Medi-Cal patients into recuperative care did so at their own expense.

Contact: Julie Puentes, (714) 663-0294, jpuentes@hasc.org

HASC Annual Meeting Speakers and Topics Announced

Please join us April 22-24, 2015, for HASC's Annual Meeting, a great gathering for health care leaders looking to drive change and achieve results. This year's theme—*Resilience: Why Things Bounce Back*—will play out at the Park Hyatt Aviara Resort in Carlsbad.

Our 2015 speakers will evoke thoughtful discussion and reflection. You'll hear about the real results of ACOs and what we learned, new health plan partnerships, and becoming more resilient.

General session speakers include:

- Andrew Zolli, *Resilience: Why Things Bounce Back*
- Daniel Kraft, MD, The Future of Health and Medicine: Where Can Technology Take Us?
- C. Duane Dauner, *Public Policy Outlook for California*

• Platon, Powerful Portraits: An Intimate Look at Humanity
Here are some of the timely topics for this year's breakout sessions:

- Purchasing Medical Innovation: The Right Technology, for the Right Patient at the Right Price -James C. Robinson, Ph. D, MPH, Berkeley School of Public Health
- The Changing Commercial Market
 Sam Glick, Oliver Wyman, Jeff
 Thompson, MD; Mercer
- Two Southern California Hospital-Health Plan Partnerships

 Particle Picker A Calls MD Plan

Panelists: Richard Afable, MD, Ph.D., St. Joseph Hoag Health System; Juan Davila, Blue Shield of California; Craig Leach, Torrance Memorial Medical Center; Steve Scott, Anthem Blue Cross; Moderator: Sam Glick, Oliver Wyman

- Destination Population Health: Achieving Cultural Engagement Panelists: Tammie Brailsford, MemorialCare Health Services; physician and additional speaker to be determined; Moderator: Jennifer Tomasik, Center for Applied Research
- Voice of the Purchaser
 Panelists: Doug McKeever, CalPERS;
 Barbara Wachsman, Disney; Michelle
 Jaross, CalTech; Moderator: Gary
 Toebben, Los Angeles Area Chamber
 of Commerce

Read more at www.hasc.org/2015HASCAnnualMeeting and to register, go to https://www.signup4.net/Public/ap.aspx? EID=HASC37E.

Contact: Pat Wall (213) 538-0715, pwall@hasc.org

Registration Now Open for 2015 Palliative Care Conference

Take advantage of early bird rates for the 2015 Palliative Care Conference, presented by HASC and the Inland Empire Palliative Care Coalition. Sign up at https://www.signup4.net/Public/ap.aspx?EID=2015726E by Jan. 2, 2015 for a special rate of \$125 per person. Registration rate is \$150 Jan. 3 – Feb. 26, 2015, and \$175 after Feb. 26.

Presentations will highlight models that make important distinctions in types of patient care, progress in overcoming physician reluctance toward palliative care,

and share ongoing concerns over ethical and moral quandaries facing certain patient populations and their families. Hear from local and national speakers as they present supportive care models and personal stories of transformation that result in better care for patients.

The conference takes place March 12, 2015, at Etiwanda Gardens. Visit http://www.hasc.org/2015-palliative-care-conference for more information.

Contact: Jamila Mayers (213) 538-0739, jmayers@hasc.org

Register Now for These Upcoming Human Resources Programs

State of the Union: Organized Labor Review Web Seminar

Feb. 11, 2015, 10 – 11:15 a.m., Webcast

An online presentation on labor union trends in the United States and the California health care industry. http://www.hasc.org/education-event/state-union-organized-labor-review-0

Developing, Measuring, and Documenting Employee Competence

May 13, 2015, 9 a.m. – 2 p.m., Mosley- Salvatori Conference Center, Los Angeles

This intensive one-day workshop provides in-depth explanations of The Joint Commission competency assessment standards, detailed examples of compliance, and opportunities for managers to develop and redesign the content of their department competency tools.

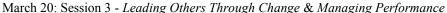
http://www.hasc.org/education-event/developing-measuring-and-documenting-employee-competence-4

LEAD Academy

8 a.m. – 5 p.m., USC Verdugo Hills Hospital

An intensive six-session, 12-module training experience using innovative tools and experiential learning to empower recently hired, newly appointed or previously untrained health care leaders to better understand and use their strengths.

January 23: Session 1 - From Peer to Manager, to Leader & Leading People Differently February 20: Session 2 - Leadership Communication Best Practices & Coaching Employees to Higher Performance



April 17: Session 4 - Building and Leading Effective Teams & Planning and Running Effective Team Meetings

May 15: Session 5 - Resolving Interpersonal Conflict & Organizing your Time, Work, and Priorities

June 19: Session 6 - Why and How of Organizational Policies & Business and Finance for Today's Health Care Leader http://www.hasc.org/education-event/lead-academy-los-angeles-5

Advanced LEAD Academy

8 a.m. - 5 p.m., PIH Health Whittier

Advanced LEAD Academy is the perfect next step for those who want exposure to more advanced skills, and for people who have basic leadership skills and want to explore their leadership potential.

March 19: Session 1 - Advanced Leadership Strategies: EQ-I & Negotiation as a Leadership Skill

April 16: Session 2 - Managing and Leading Effective Projects & Planning Successful Change

May 14: Session 3 - Coaching for Development & Organizational Politics and Building
Trust

http://www.hasc.org/education-event/advanced-lead-academy

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LEAD ACADEM

