



# Educational Program: Hospital Disaster Management Training

# A Product of the Los Angeles County Disaster Resource Center Program

Does your hospital need training on hospital surge capacity management for natural disasters and chemical, biological, radiological, nuclear and explosives (CBRNE) incidents? Join us for *Hospital Disaster Management Training*, an in-depth two-day session that is a product of the Los Angeles County Department of Health Services Emergency Medical Services Agency's Disaster Resource Center Program. Special thanks to the Hospital Association of Southern California for providing educational and administrative support.

This course has a broad approach, with both a clinical and non-clinical target audience that includes but is not limited to hospital administration, physicians, nurses, emergency care technicians, safety, security, facilities, mental health, ancillary, legal/risk management, human resources, educators, clinic and first receiver staff.

Participants will learn how to move beyond awareness and focus on operational strategies. At the end of the course, participants will be able to:

- Identify triage priorities in disaster patients.
- Perform a role in the hospital command center and emergency department during disaster drill.
- Describe the health care facility's role in a disaster.

## This two-day course features:

- Lectures
- Skill sessions
- Tabletop and functional exercises
- Immediate exercise evaluation and feedback
- Continuing education credits\*

# **Training Dates**

- March 4 & 5, 2014
- May 20 & 21, 2014
- October 7 & 8, 2014
- December 2 & 3 2014

All trainings are 2 days, 7 a.m. - 5 p.m.

#### Registration

Course size is limited. Pre-registration is required. There will be no on-site registration.

Course fee: \$175 per student.

- Payable by credit card online 14 days prior to the program date.
- Cancellations will be accepted less a \$25 processing fee until 14 days prior to the program date. NO REFUNDS after 14 days.

- Later cancellations and non-attending registrants will be invoiced for the entire registration fee.
- The registration fee does not transfer to another session or program.
- Registrations will not be confirmed until payment is received.

To register and pay, visit <a href="http://events.SignUp4.com/">http://events.SignUp4.com/</a> HDMT2014.

For all registration questions, contact Leticia Salcido, Hospital Association of Southern California, (213) 538-0737 or <a href="mailto:lsalcido@hasc.org">lsalcido@hasc.org</a>.

If you have questions about the training, contact Elaine Forsyth, (562) 347-1647 or <a href="mailto:eforsyth@dhs.lacounty.gov">eforsyth@dhs.lacounty.gov</a>.

## **Training Site**

LAC+USC Medical Center, 1200 N. State Street, Los Angeles Free Parking in Lot 12. Training held in Old General Hospital Emergency Department "1350"

## **Dress Requirements**

Casual/comfortable or scrubs. You will be moving around during this hands-on training. Temperatures vary and a jacket is recommended.

# Agenda—Day 1

7 a.m. Registration and Breakfast
7:30 a.m. Welcome and Introductions
8 a.m. Disaster Myths and Facts
8:40 a.m. How the System Works

9:20 a.m. Break

9:30 a.m. How the System Works Tabletop Exercise

10 a.m. Break

10:10 a.m. Hospital Surge Planning and Altered Standards of Care

10:50 a.m. Radiological Incidents

11:30 a.m. Break

11:40 a.m. Skill/Learning Stations: 1) Geiger Counters and Dosimeters, and 2) ReddiNet

12:30 p.m. Lunch (Provided)

1 p.m. Hospital Command Center Management

1:40 p.m. Hospital Mass Casualty Triage

2:20 p.m. Orientation to Functional Exercises and Tour Unit 1350

2:45 p.m. Break

3 p.m. Functional Exercise: Earthquake

4:30 p.m. Debrief 5: p.m. End of Day 1

# Agenda—Day 2

7 a.m. Registration and Breakfast

7:30 a.m. Welcome to Day 27:50 a.m. Natural Disasters8:30 a.m. Chemical Incidents

9:10 a.m. Break

9:20 a.m. Skill/Learning Stations: 1) PAPRs & Decon Suite, 2) Chemical Antidotes, and 3) VORTRAN Ventilators/Respiratory

Support

10:30 a.m. Break

10:40 a.m. Biological Incidents11:20 a.m. Explosive/Blast Incidents

12: p.m. Lunch (provided)12:30 p.m. Children and Disasters

1:10 p.m. Potpourri

Psychological Considerations and Resources Media and Emergency Communications Resources

Mass Fatality Planning and Resources

1:50 p.m. Break

2 p.m. Functional Exercise: Explosive Incident

3:30 p.m. Debrief

3:45 p.m. Post-Test/Wrap-Up 4:30 p.m. End of Training

# **Continuing Education**

Continuing education units estimated at 16 hours are available for ACHE, Behavioral Health, BRN, and Pre-Hospital as follows:

- ACHE Category II Credit
- Behavioral Health CA Board of Behavioral Sciences PCE#4167
- BRN Credit approved by the California Board of Registered Nursing, CEP #970
- Pre-Hospital CE approved by the Paramedic Training Institute (MICN, EMT, Paramedic) EMS CE Provider #19-0102

A certificate of attendance will be provided to all participants at the end of the course.

# **Americans with Disabilities Act**

The Hospital Association of Southern California ensures that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend these programs, please call (213) 538-0737.

# **Presenters**—Hospital Disaster Management Training

#### RYAN BURGESS, RN, MSN rburgess@calhospital.org

Ryan is the Regional Hospital Preparedness Coordinator for Los Angeles, Ventura, Santa Barbara and San Luis Obispo Counties for the California Hospital Association. He was previously with UCLA Medical Center for 11 years as the Disaster Resource Center Manager, Emergency Department Clinical Manager, and Prehospital Care Coordinator. He was an Emergency Department Nurse for many years as well as a flight nurse with Mercy Air and Life Flight Southern California. He received his MSN from California State University, Long Beach, in the Trauma/Emergency Clinical Nurse Specialist program.

#### CHRISTOPHER CELENTANO, MD, MA ccelentano@dhs.lacounty.gov

Chris is the director of LAC+USC Emergency Management Department, heading up the regional training facility at LAC+USC. He is an attending physician at LAC+USC Emergency Department and faculty at USC Keck School of Medicine.

## JOHN CELENTANO, MD, MA <u>jcelentano@dhs.lacounty.gov</u>

John holds several roles in the LAC EMS Agency. He is the Disaster Medical Officer and Project Manager for the Los Angeles Operational Area MMRS (Metropolitan Medical Response System). He is also a Medical Alert Center Medical Supervisor and faculty in the Paramedic Training Institute. John maintains an emergency medicine practice in the Emergency Department Physicians Medical Group, Burbank, CA. He received his MD at the University of Southern California, and also holds an MA in Physiology from UCLA.

# GARY G. CHAMBERS, RN gchambers@dhs.lacounty.gov

Gary is a Senior Disaster Service Analyst with the Disaster Management Unit at the LAC EMS Agency. He works with the grant-funded ASPR Hospital Preparedness Program, which provides training, oversight, and review of hospital participants. Gary is a graduate of Los Angeles Pierce College and Madison University. Prior to joining the EMS Agency, he was the full time Air Reserve Technician (ART) and Commander of the 146<sup>th</sup> Aeromedical Evacuation Squadron Channel Islands ANGS, Port Hueneme, California. He retired in May 2003 at the rank of Lieutenant Colonel after forty-two years of service.

#### STEVE CHIN, MD Steven.Chin@pihhealth.org

Steve is an attending physician at PIH Health Hospital in Whittier.

# CHAD COSSEY, BS <a href="mailto:1vchadc@gmail.com">1vchadc@gmail.com</a>

Chad has been teaching since 2001 initially for a continuing education company instructing AHA related courses and helping hospitals identify their educational gaps. During this time he achieved a BS in Emergency Medical Care and furthered his education in Biology to prepare for possibly attending medical school. Chad has expanded his emergency experience achieving a Haz-Mat Technician title, has become a Haz-Mat instructor and he also has experience in building hospital medical assistance teams. Chad has been working in Emergency Management for the last 8 years and is currently employed at a small 213 bed Community Hospital in LA. He is very well versed in Homeland Security topics and is set to graduate with a Masters in Homeland Security in the fall of 2014.

# TERRY CRAMMER, RN, BSN, MICN tcrammer@dhs.lacounty.gov

Terry is a Disaster Training Specialist with the Disaster Management Unit at the LAC EMS Agency. He currently conducts decontamination training for the HPP hospitals in LA County. Additionally he heads up the Command Aware User group and monitors HAVBED compliance for the HPP hospitals. Previously he was the Program Director for the Paramedic Training Institute of LA County.

#### JERRY CROW, RN, MICN jcrow@dhs.lacounty.gov

Jerry is the Mobile Hospital Program Manager for Disaster Services at the LAC EMS Agency.

# KATHLEEN EGAN, RN, MSN, MICN kegan@dhs.lacounty.gov

Kathy, an Illinois native, received her BSN from California State University, Long Beach in 1987, and in 2000, completed her Masters Degree in Nursing Science at California State University, Dominguez Hills. She has worked in small rural hospitals and large urban settings. Initially working as a critical care nurse, Kathy gravitated to the Emergency Department and enjoyed bedside nursing, management and coordinating prehospital care. In 2000, she began working for the LAC EMS Agency in the Prehospital Care Section and joined the Disaster Management Unit several years later. Her responsibilities include working with hospitals, cities and providers to assist them in disaster preparation. In addition to her duties with the EMS Agency, she is a core adjunct professor with National University teaching health education.

# Presenters—Hospital Disaster Management Training, continued

#### ELAINE FORSYTH, RN, MICN eforsyth@dhs.lacounty.gov

Elaine is a Senior Nursing Instructor with the LA County EMS Agency Disaster Services Section. Her responsibilities include disaster preparedness for ambulatory surgical centers, home health/hospice and EMS Providers. She is also the lead EMS Agency representative for mass fatality planning. Elaine trained in the U.K. and attained her RN status in the United States in 1991. She has more than 20 years of experience as a Registered Nurse and more than 13 years ED experience holding positions in both the clinical area and management where she was involved in disaster preparedness and training. She joined the LA County EMS Agency in 2007 and worked in Certification and Program Approvals in the role of AED coordinator where she was also involved in MICN recertification and paramedic accreditation prior to moving to disaster services in 2011.

## CLAUDIA MARROQUIN-FROMETA cmarroquin@primehealthcare.com

Claudia is the Disaster Coordinator for Centinela Hospital Medical Center in Inglewood, CA. She provides oversight on all issues related to emergency preparedness, drills/exercises and training including NIMS & HICS to hospital leadership and staff. She has served in specialized workgroups with LA County Emergency Medical Services Agency in the development of the Evacuation and Shelter in Place Guidance for Healthcare Facilities, as well as the Mass Medical Care Guidance on Surge Events. Since 2011, she has served in the planning committee for the Statewide Disaster Planning Conference for California Hospitals through the California Hospital Association. She has attended Emergency Management training through the Department of Homeland Security's Center for Domestic Preparedness (CDP) in Anniston, Alabama, is trained as a Terrorism Liaison Officer (TLO), and is currently working on obtaining her Certification as a Certified Emergency Manager (CEM) through the International Association of Emergency Managers (IAEM). She received her BA degree in Communications with an emphasis in Mass Media from California State University San Bernardino in 1996.

# VANESSA GONZALEZ vangonzalez@dhs.lacounty.gov

Vanessa Gonzalez is a Clerical Administrator for the Los Angeles County Department of Health Services, Emergency Medical Services (EMS) Agency. Vanessa is an essential member of the Disaster Section providing support to multiple diverse medical and health preparedness programs in the delivery of education, training and conference preparation. She also serves as a Systems Administrator for the Los Angeles County Surge Unit where she is responsible for assisting volunteers, maintaining volunteer records, validating application data, and recruitment events. At HDMT she is responsible for the patient volunteers that assist in making the exercises more realistic.

## **B. SUE MONTIERTH, RN, MICN**

Sue has retired as the Emergency Preparedness Coordinator and Decontamination Team Leader at Presbyterian Intercommunity Hospital, and is currently an EMT Instructor for Rio Hondo College Public Safety Services. While at PIH, she worked in Critical Care and the Emergency Department as a staff nurse, and for seven years as the Prehospital Care Coordinator. She has also been a First Aid/CPR instructor and disaster nurse with the American Red Cross. Sue has been a member of DMAT CA - 9 since 1996. As also a member of the National Medical Response Team she has received extensive training in CBRNE patient care. She is certified as First Responder Operational, Industrial Tech, and Assistant Safety Officer - Haz Mat. Sue has also been active in emergency and disaster work with the city of Whittier and her church.

#### ISABEL OROPEZA IOropeza@pih.net

Isabel is the Disaster Resource Center Coordinator for Presbyterian Intercommunity Hospital. She serves as the liaison to Umbrella Hospitals and the EMS Agency. She provides technical assistance on disaster drills and exercises, decontamination training and other issues related to Emergency Management programs. Isabel conducts the New Hire Occupational Safety Awareness Program, assists with fire drills, and conducts NIMS/HICS training for Administrative staff and the Disaster Committee. She is a member of the PIH Clinical Practice Module Partnership Council, the Decontamination Team, the Emergency Preparedness Committee, the City of Whittier Disaster Planning Committee and the City of La Mirada Disaster Steering Committee.

# KELLYN PAK, RN, MSN, MICN, CEN kpak@dhs.lacounty.gov

Kellyn is the nurse manager of the Disaster Resource Center at LAC+USC. She manages the Emergency and Disaster Training Center, also known as the former General Hospital ER. Kellyn also conducts training and education on high-fidelity simulation for ER residents and teaches a 2-unit Emergency Health Care course to undergraduate pre-med students at USC. She is also a Trauma Nursing Core Course (TNCC) director. Kellyn has been an emergency room nurse since 2002, and worked at Children's Hospital Los Angeles as the Trauma Burn Surge Coordinator for a short time before returning to LAC+USC. Kellyn received her Bachelor of Science in Nursing from USC and her Master's in Nursing Education from Mount St. Mary's College in Los Angeles. She is a member of LA County's Healthcare Volunteer-Surge Unit.

# Presenters—Hospital Disaster Management Training, continued

# MONIEK POINTER mpointer@dhs.lacounty.gov

Moniek is a senior disaster analyst at the LA County EMS Agency. She serves as the lead for the LA County Mass Medical Care Framework which includes surge strategies for all healthcare entities including hospitals, clinics, long term care facilities, dialysis centers, ambulatory surgery centers, home health agencies and EMS providers.

## CHRISTOPHER RICCARDI, CHSP, CHEP, CHCM-SEC christopher.riccardi@providence.org

Chris Riccardi is the Emergency Preparedness and Project Coordinator for Providence Little Company of Mary Medical Center Torrance and Project Management Consultant at CHOC Children's in Orange. His responsibilities include oversight of the hospital's management of the federally funded Hospital Preparedness Program, Decontamination Team and development of various hospital training programs related to disaster preparedness and emergency management. Chris is also a BLS instructor educating the community hospital staff in Cardio Pulmonary Resuscitation and an American Heart Association Training Center Faculty. Chris is proud to be a Board member of COPE- Preparedness which is a San Pedro/Harbor Area not-for-profit community organization "promoting emergency preparedness through proactive community outreach."

#### KATHLEEN STEVENSON, RN, BSN kstevenson@chla.usc.edu

Kathy is the Disaster Resource Center Manager at Childrens Hospital Los Angeles. She has been a pediatric nurse for over 20 years and has been involved in Emergency Preparedness for over 15 years. In her role as the Disaster Resource Manager, she participates on numerous Los Angeles County-wide task forces working to prepare for a community wide response to disaster. She has coordinated and facilitated disaster drills covering a variety of disasters. She has participated in disaster training and conferences lecturing on mass decontamination, chemical/biological/radiological bioterrorism, surge capacity, the Hospital Incident Command System, pediatric preparedness in a disaster, pandemic flu and healthcare facility disaster preparedness. She has served as an executive review member of the CDPH Healthcare Surge Project and as a member of the Statewide Medical and Health Exercise Planning Group. Kathy received her Bachelor of Science in Nursing from Mount St. Mary's College in Los Angeles.

#### STEVEN STORBAKKEN, MBA, CHEP, CHSP, CHEM, CHPA, HACP steven.storbakken@pvhmc.org

Steve is the Director of Environmental Safety and Disaster Resource Center Coordinator for Pomona Valley Hospital Medical Center. He is the former Emergency Preparedness Director for the Rancho Region of the American Red Cross. He is currently looking into PDH programs in emergency Management, has a Master's Degree in business Administration, an undergraduate degree in Healthcare Management, and an Associate Degree in Criminal Justice Administration. He is currently certified in Hospital Safety, Emergency Preparedness, Environmental Safety, Protection Administration, and Hospital Regulatory Compliance and has completed FEMA's Professional Development and Master Exercise Design Courses. A recipient of Providence's Stewardship, Red Cross's Golden Beach and California Institute of Technology's Shoemaker Awards.

#### RYAN TUCHMAYER, MPH, EMT Ryan.Tuchmayer@cshs.org

Ryan is the Disaster Resource Center Coordinator for Cedars Sinai Medical Center. He organizes the medical center's preparedness and response efforts and provides multiple training opportunities, including decontamination training. He also serves as a liaison between umbrella hospitals, clinics, and pre-hospital providers in the Western region of LA County. Ryan is a member of the Los Angeles County Disaster Medical Assistance Team (DMAT CA-9) and the National Medical Response Team (Western), and he has deployed for exercises and real events, including hurricanes Katrina and Rita. Previously, Ryan worked as an Emergency Trauma Technician in the UCLA Emergency Department and Disaster Resource Center. He also served as an EMT and Team Coordinator for his college's Emergency Response Team. Ryan holds a BA in Psychology from Pitzer College in Claremont, CA, and a Master of Public Health in Community Health Sciences, with an emphasis on disaster public health, from UCLA.