



## Educational Program: *Hospital Disaster Management Training*

### A Product of the Los Angeles County Disaster Resource Center Program

Does your hospital need training on hospital surge capacity management for natural disasters and chemical, biological, radiological, nuclear and explosives (CBRNE) incidents? Join us for *Hospital Disaster Management Training*, an in-depth two-day session that is a product of the Los Angeles County Department of Health Services Emergency Medical Services Agency's Disaster Resource Center Program. The Hospital Association of Southern California provides educational and administrative support.

This course has a broad approach, with both a clinical and non-clinical target audience that includes but is not limited to hospital administration, physicians, nurses, emergency care technicians, safety, security, facilities, mental health, ancillary, legal/risk management, human resources, educators, clinic and first receiver staff.

Participants will learn how to move beyond awareness and focus on operational strategies. At the end of the course, participants will be able to:

- Identify triage priorities in disaster patients.
- Perform a role in the hospital command center and emergency department during disaster drill.
- Describe the health care facility's role in a disaster.

**Please Note: We require 20 registered students to hold the training. For the rare occasion that we do not have 20 students registered, the class will be cancelled one week prior to the training. You will have the option of signing up for another class or receiving a refund. Please take this into consideration when booking transportation and/or hotel accommodations.**

#### This two-day course features:

- Lectures
- Skill sessions
- Tabletop and functional exercises
- Immediate exercise evaluation and feedback
- Continuing education credits\*

#### Training Dates

- March 3 & 4, 2015
- May 5 & 6, 2015
- October 6 & 7, 2015
- December 1 & 2, 2015

All trainings are 2 days, 7 a.m. – 5 p.m.

#### Registration

Course size is limited. Pre-registration is required. There will be no on-site registration.

Course fee: \$175 per student.

- Payable by credit card online 14 days prior to the program date.
- Cancellations will be accepted less a \$25 processing fee until 14 days prior to the program date. NO REFUNDS after 14 days.

- Later cancellations and non-attending registrants will be invoiced for the entire registration fee.
- The registration fee does not transfer to another session or program.
- Registrations will not be confirmed until payment is received.

To register and pay, visit <http://events.SignUp4.com/HDMT2015>.

For all registration questions, contact Leticia Salcido, Hospital Association of Southern California, (213) 538-0737 or [lsalcido@hasc.org](mailto:lsalcido@hasc.org).

If you have questions about the training, contact Elaine Forsyth, (562) 347-1647 or [eforsyth@dhs.lacounty.gov](mailto:eforsyth@dhs.lacounty.gov).

#### Training Site

LAC+USC Medical Center, 1200 N. State Street, Los Angeles Free Parking in Lot 12. Training held in Old General Hospital Emergency Department "1350"

#### Dress Requirements

Casual/comfortable or scrubs. You will be moving around during this hands-on training. Temperatures vary and a jacket is recommended.

## Agenda—Day 1

7 a.m.	Registration and Breakfast
7:30 a.m.	Welcome and Introductions
8 a.m.	Disaster Myths and Facts
8:40 a.m.	How the System Works
9:20 a.m.	Break
9:30 a.m.	<i>How the System Works</i> Tabletop Exercise
10 a.m.	Break
10:10 a.m.	Hospital Surge Planning and Altered Standards of Care
10:50 a.m.	Radiological Incidents
11:30 a.m.	Break
11:40 a.m.	Skill/Learning Stations: 1) Geiger Counters and Dosimeters, and 2) ReddiNet
12:30 p.m.	Lunch (Provided)
1 p.m.	Hospital Command Center Management
1:40 p.m.	Hospital Mass Casualty Triage
2:20 p.m.	Orientation to Functional Exercises and Tour Unit 1350
2:45 p.m.	Break
3 p.m.	Functional Exercise: Earthquake
4:30 p.m.	Debrief
5: p.m.	End of Day 1

## Agenda—Day 2

7 a.m.	Registration and Breakfast
7:30 a.m.	Welcome to Day 2
7:50 a.m.	Natural Disasters
8:30 a.m.	Chemical Incidents
9:10 a.m.	Break
9:20 a.m.	Skill/Learning Stations: 1) PAPRs & Decon Suite, 2) Chemical Antidotes, and 3) VORTRAN Ventilators/Respiratory Support
10:30 a.m.	Break
10:40 a.m.	Biological Incidents
11:20 a.m.	Explosive/Blast Incidents
12: p.m.	Lunch (provided)
12:30 p.m.	Children and Disasters
1:10 p.m.	Potpourri <i>Psychological Considerations and Resources</i> <i>Media and Emergency Communications Resources</i> <i>Mass Fatality Planning and Resources</i>
1:50 p.m.	Break
2 p.m.	Functional Exercise: Explosive Incident
3:30 p.m.	Debrief
3:45 p.m.	Post-Test/Wrap-Up
4:30 p.m.	End of Training

## Continuing Education

Continuing education units estimated at 16 hours are available for ACHE, Behavioral Health, BRN, and Pre-Hospital as follows:

- ACHE Category II Credit
- Behavioral Health CA Board of Behavioral Sciences PCE#4167
- BRN Credit approved by the California Board of Registered Nursing, CEP #970
- Pre-Hospital CE approved by the Paramedic Training Institute (MICN, EMT, Paramedic) EMS CE Provider #19-0102

A certificate of attendance will be provided to all participants at the end of the course.

## Americans with Disabilities Act

The Hospital Association of Southern California ensures that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend these programs, please call (213) 538-0737.

## Presenters—Hospital Disaster Management Training

### **RYAN BURGESS, RN, MSN** [rburgess@calhospital.org](mailto:rburgess@calhospital.org)

Ryan is the Hospital Preparedness Coordinator for the Hospital Association of Southern California. He also works with UCLA Medical Center as the Emergency Department Prehospital Care Coordinator and formerly the Disaster Resource Center Manager and Emergency Department Clinical Manager. Ryan was an Emergency Department Nurse for many years as well as a flight nurse with Mercy Air and Life Flight Southern California. He received his MSN from California State University, Long Beach, in the Trauma/Emergency Clinical Nurse Specialist program.

### **CHRISTOPHER CELENTANO, MD, MA** [ccelentano@dhs.lacounty.gov](mailto:ccelentano@dhs.lacounty.gov)

Chris is the director of LAC+USC Emergency Management Department, heading up the regional training facility at LAC+USC. He is an attending physician at LAC+USC Emergency Department and faculty at USC Keck School of Medicine.

### **GARY G. CHAMBERS, RN** [gchambers@dhs.lacounty.gov](mailto:gchambers@dhs.lacounty.gov)

Gary is a Senior Disaster Service Analyst with the Disaster Management Unit at the LAC EMS Agency. He works with the grant-funded ASPR Hospital Preparedness Program, which provides training, oversight, and review of hospital participants. Gary is a graduate of Los Angeles Pierce College and Madison University. Prior to joining the EMS Agency, he was the full time Air Reserve Technician (ART) and Commander of the 146<sup>th</sup> Aeromedical Evacuation Squadron Channel Islands ANGS, Port Hueneme, California. He retired in May 2003 at the rank of Lieutenant Colonel after forty-two years of service.

### **STEVEN CHIN, MD, FACEP** [steven.chin@pihhealth.org](mailto:steven.chin@pihhealth.org)

Steve is the Disaster Medical Director at PIH Health Hospital-Whittier and is also their Decon Team Medical Director. He is both an attending emergency physician and a radiation hazmat technician. Steve is the author of the Hospital Play Book for LA County's Multi-Agency Radiologist Response Plan. He has deployed to disasters around the world as a Medical Team Manager for the Urban Search Rescue Task Force based with the LA County Fire Department, FEMA CATF-2, USAID OFDA USA-2, which a designated United Nations heavy rescue team.

### **CHAD COSSEY, BS** [1vchadc@gmail.com](mailto:1vchadc@gmail.com)

Chad has been teaching since 2001 initially for a continuing education company instructing AHA related courses and helping hospitals identify their educational gaps. During this time he achieved a BS in Emergency Medical Care and furthered his education in Biology to prepare for possibly attending medical school. Chad has expanded his emergency experience achieving a Haz-Mat Technician title, has become a Haz-Mat instructor and he also has experience in building hospital medical assistance teams. Chad has been working in Emergency Management for the last 8 years and is currently employed at a small 213 bed Community Hospital in LA. He is very well versed in Homeland Security topics and is set to graduate with a Masters in Homeland Security in the fall of 2014.

### **TERRY CRAMMER, RN, BSN, MICN** [tcrammer@dhs.lacounty.gov](mailto:tcrammer@dhs.lacounty.gov)

Terry is a Disaster Training Specialist with the Disaster Management Unit at the LAC EMS Agency. He is currently the DRC and Trauma/Burn Surge coordinator for the HPP hospitals in LA County. Additionally he heads up the Command Aware User group and monitors HAvBED compliance for the HPP hospitals. Previously he was the Program Director for the Paramedic Training Institute of LA County.

### **MARK FERGUSON, RN, BSN, MICN** [maferguson@dhs.lacounty.gov](mailto:maferguson@dhs.lacounty.gov)

Mark is a Senior Nursing Instructor with the LA County EMS Agency Disaster Services Section. He is currently responsible for Healthcare Continuity & Recovery, Mass Medical Care Model, Statewide Exercise, and the Adopt a Shelter Programs within LA County. Previously he was the Training Coordinator for the Paramedic Training Institute of LA County where he worked for 15 years and assisted in the development and teaching of the yearly EMS Update training.

### **ELAINE FORSYTH, RN, MICN** [eforsyth@dhs.lacounty.gov](mailto:eforsyth@dhs.lacounty.gov)

Elaine is a Senior Nursing Instructor with the LA County EMS Agency Disaster Services Section. Her responsibilities include disaster preparedness for ambulatory surgical centers, home health/hospice and EMS Providers. She is also the lead EMS Agency representative for mass fatality planning and is the HDMT Coordinator. Elaine trained in the U.K. and attained her RN status in the United States in 1991. She has more than 20 years of experience as a Registered Nurse and more than 13 years ED experience holding positions in both the clinical area and management where she was involved in disaster preparedness and training. She joined the LA County EMS Agency in 2007 and worked in Certification and Program Approvals in the role of AED coordinator where she was also involved in MICN recertification and paramedic accreditation prior to moving to disaster services in 2011.

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**VANESSA GONZALEZ** [vangonzalez@dhs.lacounty.gov](mailto:vangonzalez@dhs.lacounty.gov)

Vanessa Gonzalez is a Clerical Administrator for the Los Angeles County Department of Health Services, Emergency Medical Services (EMS) Agency. Vanessa is an essential member of the Disaster Section providing support to multiple diverse medical and health preparedness programs in the delivery of education, training and conference preparation. She also serves as a Systems Administrator for the Los Angeles County Surge Unit where she is responsible for assisting volunteers, maintaining volunteer records, validating application data, and recruitment events. At HDMT she is responsible for the patient volunteers that assist in making the exercises more realistic.

**ANTONIO C. MAGDALENO** [magdalenac@henrymayo.com](mailto:magdalenac@henrymayo.com)

Antonio Magdaleno is currently the Disaster Planner / Trauma Surge Coordinator at Henry Mayo Newhall Hospital in Valencia, California. The majority of his career has been in EMS/Fire positions, and he is a certified CSTI Emergency Management Specialist. Antonio is a licensed Paramedic, has an Associate of Science Degree in Fire Technology, is certified as a Fire Fighter 1 issued by the California State Fire Marshal's Office. Antonio is a lead instructor and course manager for a number of courses for CSTI to include such classes as HazMat First Responder, HazMat Incident Commander, Hospital Decon, and Incident Management Team.

**CLAUDIA MARROQUIN-FROMETA** [cmarroquin@primehealthcare.com](mailto:cmarroquin@primehealthcare.com)

Claudia is the Disaster Coordinator for Centinela Hospital Medical Center in Inglewood, CA. Over the last several years Claudia has overseen the facility's Emergency Management Program. She provides day-to-day oversight on all issues related to emergency preparedness, drills/exercises and training including NIMS & HICS to hospital leadership and staff. She is responsible for the recruitment and maintenance of a 24-hr Bio-decontamination team and helps facilitate training. Since 2011, she has served in the planning committee for the Statewide Disaster Planning Conference for California Hospitals through the California Hospital Association. She has attended Emergency Management training through the Department of Homeland Security's Center for Domestic Preparedness (CDP) in Anniston, Alabama, is trained as a Terrorism Liaison Officer (TLO), She received her BA degree in Communications from California State University San Bernardino in 1996.

**ISABEL OROPEZA** [IOropeza@pih.net](mailto:IOropeza@pih.net)

Isabel is the Disaster Resource Center Coordinator for Presbyterian Intercommunity Hospital. She serves as the liaison to Umbrella Hospitals and the EMS Agency. She provides technical assistance on disaster drills and exercises, decontamination training and other issues related to Emergency Management programs. Isabel conducts the New Hire Occupational Safety Awareness Program, assists with fire drills, and conducts NIMS/HICS training for Administrative staff and the Disaster Committee. She is a member of the PIH Clinical Practice Module Partnership Council, the Decontamination Team, the Emergency Preparedness Committee, the City of Whittier Disaster Planning Committee and the City of La Mirada Disaster Steering Committee.

**JOHN OSPITAL, RN, MICN** [jospital@dhs.lacounty.gov](mailto:jospital@dhs.lacounty.gov)

John is a Senior Nursing Instructor with the Disaster Management Unit at the LAC EMS Agency. John holds several roles in the EMS Agency. He is the Coordinator for the CHEMPACK sustainment program in LA County and also maintains the "Local County Hospital Drug Caches". As an instructor he teaches several classes including: Hospital Decontamination, CBRN and EMT Recertification courses. He also Coordinates and maintains a BRN and EMS CE Provider Program. John maintains his ACLS and BLS Instructor certification and has a history of Instructing 10 yrs. at the Paramedic Training Institute of LA County.

**KELLYN PAK, RN, MSN, MICN, CEN** [kpak@dhs.lacounty.gov](mailto:kpak@dhs.lacounty.gov)

Kellyn is the nurse manager of the Disaster Resource Center at LAC+USC. She manages the Emergency and Disaster Training Center, also known as the former General Hospital ER. Kellyn also conducts training and education on high-fidelity simulation for ER residents and teaches a 2-unit Emergency Health Care course to undergraduate pre-med students at USC. She is also a Trauma Nursing Core Course (TNCC) director. Kellyn has been an emergency room nurse since 2002, and worked at Children's Hospital Los Angeles as the Trauma Burn Surge Coordinator for a short time before returning to LAC+USC. Kellyn received her Bachelor of Science in Nursing from USC and her Master's in Nursing Education from Mount St. Mary's College in Los Angeles. She is a member of LA County's Healthcare Volunteer-Surge Unit.

**CHRISTOPHER RICCARDI, CHSP, CHEP, CHCM-SEC** [christopher.riccardi@providence.org](mailto:christopher.riccardi@providence.org)

Chris Riccardi is the Emergency Preparedness and Project Coordinator for Providence Little Company of Mary Medical Center Torrance and Project Management Consultant at CHOC Children's in Orange. His responsibilities include oversight of the hospital's management of the federally funded Hospital Preparedness Program, Decontamination Team and development of various hospital training programs related to disaster preparedness and emergency management. Chris is also a BLS instructor educating the community hospital staff in Cardio Pulmonary Resuscitation and an American Heart Association Training Center Faculty. Chris is proud

to be a Board member of COPE- Preparedness which is a San Pedro/Harbor Area not-for-profit community organization “promoting emergency preparedness through proactive community outreach”.

**SANDRA STARK SHEILDS, LMFT, LPCC, ATR-BC, CTS [sanshields@dhs.lacounty.gov](mailto:sanshields@dhs.lacounty.gov)**

Sandra is a Disaster Program Manager for the LA County, DHS, EMS Agency as a member of the Hospital Preparedness Program (HPP) grant team. In her current position, Sandra is responsible for the HPP disaster mental health preparedness programs including the PsySTART Disaster Mental Health Triage and staff resiliency systems. Sandra is a subject matter expert and has published six journal articles on disaster mental health. She is also responsible for managing the Disaster Healthcare Volunteers-LA County Surge Unit ([www.JoinSurgeTeam.org](http://www.JoinSurgeTeam.org)) program. Sandra has worked for LA County since 2001 and held a previous senior staff position in the County Office of Emergency Management. Sandra has a B.A. in Psychology from Pepperdine and an M.A. in Clinical Art Therapy/Marriage and Family Counseling from Loyola Marymount University. She is a licensed Marriage and Family Therapist, licensed Psychological Clinical Counselor, Board Certified Art Therapist, and Certified Trauma Specialist through the Association of Traumatic Stress Specialists.

**KATHLEEN STEVENSON, RN, BSN, [kstevenson@chla.usc.edu](mailto:kstevenson@chla.usc.edu)**

Kathy is the Disaster Resource Center Manager at Childrens Hospital Los Angeles. She has been a pediatric nurse for over 20 years and has been involved in Emergency Preparedness for over 15 years. In her role as the Disaster Resource Manager, she participates on numerous Los Angeles County-wide task forces working to prepare for a community wide response to disaster. She has coordinated and facilitated disaster drills covering a variety of disasters. She has participated in disaster training and conferences lecturing on mass decontamination, chemical/biological/radiological bioterrorism, surge capacity, the Hospital Incident Command System, pediatric preparedness in a disaster, pandemic flu and healthcare facility disaster preparedness. She has served as an executive review member of the CDPH Healthcare Surge Project and as a member of the Statewide Medical and Health Exercise Planning Group. Kathy received her Bachelor of Science in Nursing from Mount St. Mary's College in Los Angeles.

**STEVEN STORBAKKEN, MBA, CHEP, CHSP, CHEM, CHPA, HACP [steven.storbakken@pvhmc.org](mailto:steven.storbakken@pvhmc.org)**

Steve is the Director of Environmental Safety and Disaster Resource Center Coordinator for Pomona Valley Hospital Medical Center. He is the former Emergency Preparedness Director for the Rancho Region of the American Red Cross. He is currently looking into PDH programs in emergency Management, has a Master's Degree in business Administration, an undergraduate degree in Healthcare Management, and an Associate Degree in Criminal Justice Administration. He is currently certified in Hospital Safety, Emergency Preparedness, Environmental Safety, Protection Administration, and Hospital Regulatory Compliance and has completed FEMA's Professional Development and Master Exercise Design Courses. Steve is a recipient of Providence's Stewardship, Red Cross's Golden Beach and California Institute of Technology's Shoemaker Awards.

**TAMIZA TEJA, MPH, CPH, [tzteja@fusionperformancellc.com](mailto:tzteja@fusionperformancellc.com)**

Tamiza provides expertise in health-related emergency management to hospitals, clinics, health systems, public health departments, and other health entities, and has acted as a liaison between them. Tamiza has served as a subject matter expert, trainer, and provided technical assistance on a variety of issues including HICS and PHICS, CBRNE and natural disasters, pandemic influenza, mass fatality, plans, trainings, drills and exercises, and other issues related to emergency management programs. She has worked with local and state entities in urban and rural areas. Tamiza serves as a co-Hospital Preparedness Program Coordinator for the Hospital Association of Southern California. Her interest in international health and disaster relief stems from her service as a Maternal and Child Health Peace Corps Volunteer in Morocco.

**RYAN TUCHMAYER, MPH, EMT [Ryan.Tuchmayer@cshs.org](mailto:Ryan.Tuchmayer@cshs.org)**

Ryan is the Disaster Resource Center Coordinator for Cedars Sinai Medical Center. He organizes the medical center's preparedness and response efforts and provides multiple training opportunities, including decontamination training. He also serves as a liaison between umbrella hospitals, clinics, and pre-hospital providers in the Western region of LA County. Ryan is a member of the Los Angeles County Disaster Medical Assistance Team (DMAT CA-9) and the National Medical Response Team (Western), and he has deployed for exercises and real events, including hurricanes Katrina and Rita. Previously, Ryan worked as an Emergency Trauma Technician in the UCLA Emergency Department and Disaster Resource Center. He also served as an EMT and Team Coordinator for his college's Emergency Response Team. Ryan holds a BA in Psychology from Pitzer College in Claremont, CA, and a Master of Public Health in Community Health Sciences, with an emphasis on disaster public health, from UCLA.

**MILLICENT WILSON, MD [milwilson@dhs.lacounty.gov](mailto:milwilson@dhs.lacounty.gov)**

Dr. Millicent Wilson is an Emergency Medicine Physician and a Disaster Training Specialist for LA County's EMS Agency. She provides education, training and strategic planning in all aspects of Bioterrorism and Disaster Preparedness. Dr. Wilson is an on-call Physician for the Los Angeles County Medical Alert Center serving a county of approximately 10 million residents. In addition to writing disaster preparedness policy for the county, Dr. Wilson also serves on numerous local, state and national committees including the Bioterrorism Hospital Preparedness Planning Committee, the Pediatric Advisory Committee and the Mass Medical Care clinic workgroup for the CDC. She is also the Program Manager for the Pediatric Surge Program, as well as the Medical Advisor for the Los Angeles County Disaster Healthcare Volunteer (DHV) Surge Unit.