


 Southern California Patient Safety Collaborative
Welcome!
Track II: Care Transitions
Learning and Action Network
June 5, 2012










Who Is Here Today?

- Hospitals
- Nursing Homes
- Home Health Agencies
- Hospices
- Dialysis Facilities
- Community-based Organizations
- Physicians
- Other?
















Objectives of the Day

- **Gain** knowledge to reduce readmissions through quality improvement and team building.
- **Learn** how to reduce avoidable hospital readmissions through palliative care and the use of POLST (Physician Orders for Life-Sustaining Treatment).
- **Participate** in a panel discussion with nursing home leadership on how to reduce avoidable acute care transfers.

National Partnership for Patients

Reduce avoidable readmissions by 20 percent

By June 2013

California's Readmissions Goal

- Q3 2010 to Q2 2011 Medicare FFS Claims Data
 - 787,916 patients were admitted and discharged
 - 151,660 (19.2 percent) were readmitted within 30 days
- California's Goal:
 - Reduce overall readmission rate by 20 percent
 - Prevent 30,332 avoidable readmissions**

Financial Impact in California

Average readmission costs \$8,000–\$13,000

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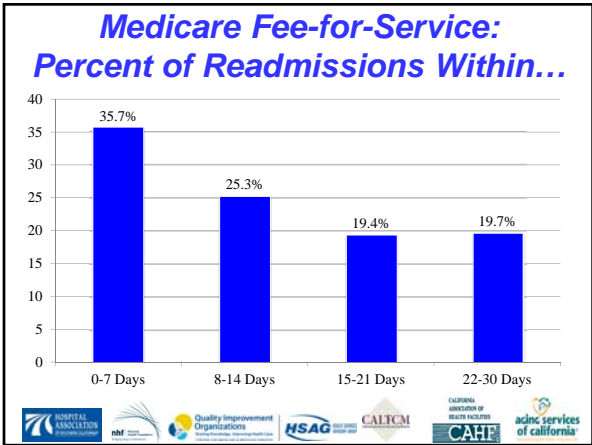
California prevents 30,000 readmissions

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\$240–\$390 million saved

Medicare FFS Readmission Data 2010Q3–2011Q2

Setting Discharged To	# of Discharges	# of Discharges Readmitted within 30 Days	30-day Readmit Rate	30-day Readmit Rate (to another hospital)
Home	414,775	72,519	17.5%	27.1%
Skilled Nursing Facility	178,956	41,044	22.9%	26.0%
Home Health	123,976	25,817	20.8%	22.0%
Hospice	15,388	564	3.7%	37.8%
Other	54,811	11,716	21.3%	41.5%
All	787,916	151,660	19.2%	27.1%



- ### Today's Agenda
- Change Package for Readmission Reductions
 - *Julia Slininger, RN, BS, CPHQ, Vice President, Quality and Patient Safety*
 - Improving Quality and Building the Care Team to Reduce Avoidable Hospital Readmissions
 - *Cheri Latimer, RN, BSN, Executive Director, Case Management Society of America (CMSA); Executive Director, National Transitions of Care Coalition (NTOCC)*

Today's Agenda (cont'd)

- Reducing Readmissions Through Palliative Care and Use of POLST
 - **Michael Demoratz, PhD, LCSW, CCM**, Palliative Care Administrator, California Palliative Medical Associates, Partnering with VITAS Palliative Care Solutions
- Launch of *No Place Like Home: A California Campaign to Reduce Readmissions*
 - **Mary Fermazin, MD, MPA**, Chief Medical Officer, HSAG-California



Breakout Sessions After Lunch

- Enhancing Care Transitions to Reduce Readmissions at St. Jude Medical Center
 - **Sara Williams**, Director, Care Transitions
 - **Heather Heilmann**, Manager, Care Transitions
 - **Laura Raya**, Navigator, Care Transitions
- Reducing Avoidable Acute Care Transfers: Panel Discussion
 - **Carrie Marks**, Administrator, The Center at Park West
 - **Nancy Delaurentis**, Director of Nursing, Kindred San Marcos



Final Presentations

- Innovative Electronic Information Exchange to Ensure Safe Handoffs
 - **Anil Goud, MD**, Independent Hospitalists, PLLC: Founder and President, Electronic Health Record Exchange, LLC: Co-Founder and Medical Director
- Commitment to Action
 - **Julia Slininger, RN, BS, CPHQ**, Vice President, Quality and Patient Safety

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