

Providence Holy Cross Medical Center

Hospital Introduction 2018



About Providence Holy Cross Medical Center

- Founded in 1961
- The hospital has a reputation for clinical excellence with a personal touch
- Key services include:
 - Oncology
 - Maternity & NICU
 - Neurosciences
 - Trauma & Emergency Svcs
- 2017 Statics:
 - Admissions: 25,788
 - Acute Ave Daily Census: 213
 - Deliveries: 3,300
 - ER Visits: 110,002
 - Trauma Cases: 1,409







PHCMC: Quality Awards

- Magnet Designation from American Nurses Credentialing Center, ANCC
- •Top 100 Hospitals for Clinical Excellence from Healthgrades®
- U.S. News & World Report Award named among the top 20 hospitals in the Los Angeles metro area
- Received Gold Seal of Approval™ from The Joint Commission for Primary Stroke Centers
- STEMI Designation Named one of LA County's designated receiving centers for heart attack victims



PHCMC: Span of Control

- Added Associate Nurse Managers (ANMs)
- ANM University
- Interprofessional Committee
- System Curriculum for the Front Line Nurse Manager
- Quiet Weeks
 - Development Discussions
 - New Employee Touches
- Next: Charge RN Training