



Medical Services Initiative

Faster Financial Eligibility for Low-Income Patients

Eliminate delays and secure reimbursements more quickly with the Medical Services Initiative (MSI), a county financial assistance program covering medical expenses for medically indigent Orange County residents 21 through 64 years of age.

Working in partnership with HASC, MSI provide educational and consulting services to hospitals and clinics that contract with Orange County Health Care Agency for Indigent Care. Eligible patients are screened and their finances reviewed by health care provider staff on-site before or during their medical treatment, eliminating delays and securing reimbursements more quickly.

Program Benefits

- Quicker identification of self-pay accounts
- Additional contracted staffing resources certified as MSI application takers (CMATs) to complete program applications
- Reimbursement for inpatient and outpatient services provided to medically indigent adults
- Reduced ER visits by helping patients establish a medical home and decreasing uncompensated care

How It Works

The MSI program is a public-private partnership where the Orange County Health Care Agency contracts with private Orange County hospitals to deliver health care to indigents using Orange County's medical system and resources.

Hospitals offer medical services to the indigent population by providing adequate staff to screen and financial interviews with communities' MSI eligible patients. HASC interfaces with county management on behalf of providers to ensure program effectiveness.

What Does it Cost?

Providers pay HASC a management fee based on percentage of business and are invoiced quarterly in advance with payment due within 30 days.

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