



Readmissions Reduction Collaborative

Developed in partnership with:



L.A. Care
HEALTH PLAN®

shm
Society of Hospital Medicine

Meeting the challenge of health care reform

Beginning October 2012, readmission rates will affect Medicare reimbursements. Is your hospital prepared to meet the new standards?

Better Quality, Better Outcomes

The Readmissions Reduction Collaborative (RRC) is an 18-month program that reduces the number of preventable readmissions for high-risk patients. The Hospital Association of Southern California (HASC) and the Society of Hospital Medicine (SHM) modeled the new fee-for-service program on Better Outcomes for Older Adults through Safe Transitions (Project BOOST), created by SHM. RRC broadens the scope of that project to meet the needs of qualified L.A. Care patients and providers, improving quality and outcomes across the continuum of care.

How will RRC help my hospital?

As part of the RRC, your hospital can achieve milestone quality improvements:

- Reduce 30-day readmission rates for general medicine patients.
- Improve patient satisfaction scores at participating hospitals.
- Improve the flow of information between the hospital and other providers in the continuum of care.
- Ensure high-risk patients are identified and specific interventions are offered to mitigate their risk for adverse events.
- Improve patient and family education practices to encourage use of the teach-back process around risk-specific issues.

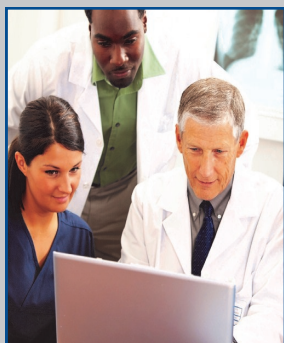
What's included?

The program's \$14,000 fee includes a wealth of resources to improve your hospital's quality and patient outcomes:

- **Proven clinical interventions**—full assessments, physician/patient communication training, patient education, and follow-up guidelines.
- **Implementation guide**—step-by-step instructions to implement interventions.

A New Standard of Care

In 2009, Project Boost participant St. Mary's Medical Center received the Missouri Quality Award for enhancing customer satisfaction and operational performance.



- **Mentoring**—nationally recognized leaders in care transitions provide guidance through six onsite meetings, plus unlimited phone and e-mail support.
- **Reliable data**—access to a national online peer learning network with documents, communities, teleconferences and support forums.
- **Training**—ongoing access to a trained quality consultant to help implement interventions and sustain improvements.
- **In-person collaborative meetings**—hospital teams (case managers, physician groups, home health agencies and nursing home partners) and trainers come together to network, learn from experts and share successful strategies.

Meet the HASC and SHM Experts

- Larry Wellikson, MD, CEO, Society of Hospital Medicine
- Janet Nagamine, MD, RN, SFHM, Quality Improvement Consultant with 20 years clinical experience in hospitals
- Mark Williams, MD, FACP, FJM, professor and Chief of the Division of Hospital Medicine, Northwestern University, Feinberg School of Medicine
- Tina Budnitz, MPH, Senior Advisor, SHM
- Julia Slininger, RN, BS, CPHQ, VP, Quality & Patient Safety, HASC

For More Information

The RRC is limited to 10 LA County hospitals. To ensure your hospital is on track for better quality and better outcomes, contact Julia Slininger, (213) 538-0766 or jslininger@hasc.org.

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