

ANTLOPE VALLEY
HOSPITAL
A Part of Antelope Valley Healthcare District

TRACK III – Perinatal Safety

October 23, 2012

Liz Dawodu, BSN, RN
Clinical Nurse Manager
&
Gretchen Donohue, RN




ANTLOPE VALLEY
HOSPITAL
A Part of Antelope Valley Healthcare District

Why We're Glad to be Here!

- Unique Challenges with EED
 - ◇ Push back – we've always done it this way
 - ◇ Physician & Patient convenience
 - ◇ AVH deliveries over 6,000/year with 9 LDR's, needed to eliminate social inductions

Created by Liz Dawodu /10/12




ANTLOPE VALLEY
HOSPITAL
A Part of Antelope Valley Healthcare District

Perinatal Management Process Changes

- Specific Changes made in our Processes
 - ◇ Evidence-Based Policies
 - ◇ March of Dimes Brain posters
 - ◇ Scheduling Forms with ACOG's criteria for EED prior to 39 weeks
 - ◇ Internal campaign for stakeholders

Created by Liz Dawodu /10/12



Perinatal Management Process Changes

- **Minor adjustments that also needed attention**
 - ◇ Patients lack of education
 - ◇ Physicians – one-on-one discussions
 - ◇ Communication with office staff
 - ◇ Follow-up on OB meetings


Created by Liz Dawodu /10/12



How we Implemented the Changes

- **Key Individuals**
 - ◇ **Physician champions**
Chief of OB, OB Hospitalist , Kaiser, 3 other Private Ob's, Perinatologist, and Neonatologist chief
 - ◇ **Lead Team member(s)**
L&D Mgt., Charge Nurses, Pre-Op RNs & C/S Schedulers
 - ◇ **Executive Support**
VP of our Women & Infants Pavilion, CNO and CEO

Created by Liz Dawodu /10/12



Key Strategies (What and How)

- **Test of Change ?**
 - ◇ Complaints from physicians and patients
 - ◇ Physicians and office staff trying to sneak in
- **Refined ?**
 - ◇ Policy updated and reinforce to include scheduling request and complete prenatal records prior to appointment
- **Then implemented ?**
 - ◇ Schedulers, Charge Nurse in L&D and WIP Pre-Op RN's review all records

Created by Liz Dawodu /10/12




ANTELOPE VALLEY
COLLEGE
A COLLEGE OF THE CALIFORNIA STATE UNIVERSITY SYSTEM

Barriers

- Overcome
 - ◇ Lessons learned
 - ◇ Successful strategies
- Persistent Trouble Spots
 - ◇ Lessons still learning!
 - ◇ What we've tried so far
 - ◇ Other ideas

Created by Liz Dawodu /1012



ANTELOPE VALLEY
COLLEGE
A COLLEGE OF THE CALIFORNIA STATE UNIVERSITY SYSTEM

Discovery through Data Collection

- How we made data collection "doable"
 - ◇ IT, Management, RN staff and Unit secretaries
- How showing our data internally helped drive success
- Patient Education / Experience / Satisfaction
 - ◇ March of Dimes posters

Created by Liz Dawodu /1012
