

## Caring For Homeless Patients After Discharge Really Does “Take a Village”

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## The Collaborative “Village”



## Recuperative Care Program

- Basic medical oversight
- Clean and safe environment
- Transportation to appointments
- Linkage to supportive services and housing
- Counseling
- Assistance with applications to government programs

## Recuperative Care Program

### Admission Criteria

- Homeless and have an acute medical condition with an identifiable end point of care.
- Independent in mobility (walker, wheelchair may be accepted).
- Independent in Activities of Daily Living (ADLs) and self-administer medication.
- Continent of both bladder and bowel.
- Medically and psychiatrically stable at discharge.

## Referral Process

1. Patients -identified by Care Management Dept
2. Preliminary Referral Form faxed to National Health Foundation
3. Patient's information is reviewed by the Illumination Foundation Recuperative Care Program
4. "Accepted" - detailed discharge instructions are faxed to National Health Foundation

## From Referral to Discharge

- Patient must be given medications in supply to match # of days at recuperative care center
- Hospital provides patient transportation to recuperative care site.
- Hospital coordinates Home Health Services, when applicable for patient during recuperative care.
- Admission Hours are 9:00am-6:00pm, Monday – Friday.

## St Jude Medical Center Referrals

32 patients sent to Recuperative Care Program in the past 12 months

100% - provided charity medications

100% - provided transportation to program site

78% (n=25) - provided home health services

12 days - Average Length of Stay

## Recuperative Care Program Interventions/Outcomes

### Housing

- 18.7% (n=6) - sober living
- 18.7% (n=6) - transitional housing
- 15.6% (n=5) - friend/family's home
- 12.5% (n=4) - motel room
- 12.5% (n=4) - shared housing
- 9.3% (n=3) - returned to St Jude in-patient
- 6.2% (n=2) - other hospital in-patient
- 6.2% (n=2) - street/unknown

## Recuperative Care Program Interventions/Outcomes

### Medical Insurance

- 87.5% (n=28) – had insurance
  - MSI, Medical, Medicare
- 12.5% (n=4) – applied for insurance

### Medical Follow-up Appointments

- 87.5% (n=28) – went to PCP appointments
- 31.2% (n=10) – went to specialist appointments

## Recuperative Care Program Interventions/Outcomes

### CA Identification

- 37.5% (n=12) – obtained ID

### Social Security Application (SSI/SSDI)

- 43.7% (n=14) – completed application process

### Food Stamps

- 34.3% (n=11) – obtained the benefit

## Recuperative Care Program Interventions/Outcomes

### Legal Aid Services

- 9.3% (n=3) – referred and met with legal agency

### Homeless Court

- 12.5% (n=4) – charges dismissed

### Drug Court

- 9.3% (n=3) – able to obtain legal agreement for drug program completion dates

## Recuperative Care Program Interventions/Outcomes

### Employment

- 12.5% (n=4) – obtained or linked to services
- 9.3% (n=3) – linked to working wardrobes

### Utility Bill Assistance

- 6.2% (n=2) – negotiated settlement services

## Recuperative Care Program Interventions/Outcomes

### Mental Health

- 15.6% (n=5) – linked to OCMH
- 9.3% (n=3) – attending support groups
- 9.3% (n=3) – linked to therapist

### Family Reunification

- 21.8% (n=7) – reconnected with family and/or friends

## St Jude Medical Center Outcomes

### Post Recuperative Care Program

- 18.7% (n=6) – patients returned to ER
- 12.5% (n=4) – patient returned and admitted

Average cost per day med-surge unit \$2500

Average LOS at Recuperative Care 12 days

- Estimated cost savings of \$30,000

## St Jude Medical Center Outcomes

What cannot be quantified?

Where are these patients now?

Next steps for St Jude Medical Center.....