



Summary:

Faced with a growing number of patients placed on involuntary psychiatric holds in the emergency department (ED), Adventist Health Rideout, in partnership with Vituity and Sutter-Yuba County, developed an innovative approach to acute behavioral healthcare delivery. This webinar will showcase that collaboration. Using telepsychiatry services, integration with the County crisis teams, and clear clinical pathways, the ED now sees 100% of patients with a behavioral health diagnosis and has a 50% rate of patients discharged after initial evaluation. Learn how the results of this model can be replicated in EDs across California, leading to an increase in psychiatric bed capacity and improved quality of ED care.

Learning Objectives:

- Examine the impact of the behavioral health crisis in California EDs and involuntary psychiatric holds (5150s), creating the need for collaboration between the Hospital and County care teams.
- Learn how Vituity's emergency telepsychiatry services improve treatment outcomes and throughput for behavioral health patients.
- Review guidelines for creating a customized behavioral health patient workflow utilizing the emergency department team, county crisis workers, and telepsychiatry services.

Speakers:

Theresa Hyer MSN, TNS, PHN

Emergency Services Director
Adventist Health + Rideout

Susan Redford MA, LMFT, LPC, LISAC

Psychiatric Emergency Services Supervisor
Sutter-Yuba Mental Health Services

Sumter Armstrong MHA

Vice President, Business Development
Vituity