

Culture Trumps Strategy — Digging Deeper

MEETING PROGRAM

[CLICK HERE TO REGISTER](#)

8:00AM—9:00AM

Registration & Continental Breakfast

9:00AM—9:30AM

Welcome/Objectives, Patient Video —*Julia Slininger, RN, BS, CPHQ– VP Quality & Patient Safety*

9:30AM –10:20AM

ER FOCUS

The Hospital’s Role in Safe Prescribing—Focus on the ER —*Maureen McCollough MD, FACEP, Associate Professor of Emergency Medicine, UCLA School of Medicine*

10:20AM-10:30AM—Break

10:30AM—11:20AM

Reducing Harm Across the Board—Strategies and Resources from our Partners in CalHEN

Bonnie Zell, MD, MPH, Executive Director of Clinical Improvement Advisor, CalHEN/HQI
Patricia Kirnon, RN, BSN, MSM, CPHQ, Clinical Improvement Advisor

11:20AM-12:10PM Cultural Diversity and the Patient Experience -*Boris Kalanj, MSW, Dir of Cultural Experience, HQI*

12:10PM-1:00PM— Lunch and Networking

Special focus on the ER
Bring Your ER Nurse or MD Director to this meeting

Special Session

1:00PM– 3:00PM

Safe Table Forum “Clinical Alarm Safety”

CA Hospital Patient Safety Organization “Safe Tables” Peer Protected

Rhonda Filipp, RN, MPA, Director of Quality and Patient Safety, CHPSO/HQI

Claire Manneh, MPH, Project Manager, CHPSO/HQI

Come prepared to discuss alarm safety events related to your organization.

Confidentiality is protected.

[CHPSO HOSPITAL MEMBERS ONLY]

OR

Breakout Sessions

1:00PM-2:00PM

HCAHPS Improvement

Boris Kalanj, MSW. Dir. of Cultural Care and Experience, HQI

HAI Prevention– focus on C. HAI Difficile

Kalvin C. Yu, MD, Kaiser Permanente

ER Safe Prescribing Toolkit Implementation

Maureen McCollough, MD, Los Angeles County DHS

ER FOCUS

2:00PM-3:00PM

Sepsis Mgmt. Protocol Variation and Simulation Training Outcomes

Tara Crockett, RN, Director Clinical Delivery, MSC

Surgical Safety: “SAS Implementation Barriers/Strategies”

Verna Gibbs, MD, Professor, Founder NTLB

Perinatal Safety: Addressing and Decreasing NTSV C-Sections

Elliott Main, MD, and Anne Castles, RN, CMQCC

3:00PM-3:30PM

Collaborative Progress —*Julia Slininger*