# Sepsis Core Measure

Communication is the key to success!

Presented By: Chino Valley Medical Center





# Background

- In 2009, CVMC formed a Sepsis bundle team
- Data was monitored for Patient Safety Collaborative focused on mortality
- Established order sets
- Created computer screens
- In 2015, New CM led to revamping of committee and monitoring tools in preparation for compliance



#### Committee Formation

- Committee refocused in May
  - MD Champions
  - Leadership
  - Staff Champions
    - Sepsis simulation education 12 staff members attended
    - Staff champions completed online certification course
  - PI Department
    - Monitor sepsis cases for trends
    - Content experts



#### Committee Initiatives

- Identified areas that needed attention prior to October 1, 2015.
  - MST did not have a current Sepsis screen tool
  - Audit tool to review compliance
  - Tool for multidisciplinary communication



# Sepsis Screen Tool for Inpatient

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===ADULT SEPSIS SCREENING===
                                                  To View Protocol press shift + F8:

    Suspected Infection (1 or more)

   Suspected Infection:
      Recent Procedure:
    Antibiotic Therapy:
Systemic Inflammatory Response Syndrome-SIRS**(2 or more)
   Temp < 36C (96.8F) or > 38.8C (101F):
                                                WBC >12,000 or <4,000 or >10% bands:
                                RR > 20:
                                                                   Lactic Acid >2.0:
                                HR > 90:
                                                            Blood Cultures Positive:
Organ Dysfunction (1 or more)
   BP (systolic <90mmHg or >40mmHg drop from baseline):
                      New, acute mental status changes:
If YES to ALL 3 questions, notify physician ASAP - patient may have sepsis.
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# Emergency Department and Inpatient

- Dr. Carrillo is MD champion
  - Communicated expectations for Sepsis Measure
  - Emphasis placed on knowledge of measure
  - Sepsis screening completed on everyone
- Dr. Gonzales is MD Champion
  - Education to residents and interns on sepsis management and lactic acid orders



### TeamSTEPPS Tools

- CUS tool
  - Provided in staff education by Sepsis champions
  - Empower staff
- •SBAR
  - Severe Sepsis/ Septic Shock Checklist
  - •Checklist follows patient everyone knows were we are at in the measure



#### SEVERE SEPSIS / SEPTIC SHOCK CHECKLIST

1) Is there 2 or more signs of infection according to the Systemic Inflammatory Response Syndrome?						
☐ Heart Rate (pulse) > 90 (value =)		☐ Temperature > 101° or < 96.8° (va			(value = _	)
☐ Respirations > 20 bpm (value =)		☐ WBC > 12,000 or < 4,000 or >10% bands (value =			(value = _	)
□ Yes □ No Date:Time:						
2) Is there a suspected Infection?	□ Yes	□ No	Date:	Time:		
* If the answer is Yes to both questions 1 & 2, Sepsis is present:						
√ Obtain: Lactic acid, Blood cultures, CBC w/ differential, CMP, PT/PTT/INR, UA, Urine c/s, CXR						
3) Is there one or more of the following Organ Dysfunction indications?						
☐ Systolic blood pressure < 90 or Mean arterial pressure (MAP) < 65 or Systolic BP decrease of more than 40	☐ Lactate > 2 mmol/L (18.0 mg/dl)			□ Platelet count	< 100,000	
☐ Creatinine > 2.0	☐ Bilirubin > 2 mg/dl (34.2 mmol/L			□ INR > 1.5		
☐ Urine output < 0.5 ml/kg/hr for 2 hours	Ī			□ PTT > 60		
☐ Yes ☐ No Date:Time:						
* IF YES TO QUESTIONS 1, 2, & 3 WITHIN 6 HOURS OF EACHOTHER						
SEVERE SEPSIS OR SEPTIC SHOCK IS PRESENT						
* Septic Shock present if initial lactate is >=4						
Presentation Time = Time last criteria was met <u>or</u> Triage Time if ESI = 1 or 2  Completed within 3 hours of Presentation Time						
Severe Sepsis (Presentation Date: Tir	ne: )	Septic Sho	c <b>k</b> (Presen	tation Date:	Time:	)
1) Lactate measured (Y / N)		1) Lactate measured (Y / N)			(Y / N)	
Blood culture collected before antibiotics	2) Blood culture collected before antibiotics (Y / N)					
3) Antibiotics given	3) Antibiotics given			(Y / N)		
4) Initiate fluid resuscitation for lactate > 2.0 4) Fluid resuscitation @				) ml/kg crystalloid N	IS or LR	(Y / N)
□ Completed within 6 hours of Presentation Time						
( )	ne: )	Septic Sho	•	tation Date:	Time:	)
If initial Lactate level elevated > 2 :  1) Repeat Lactate (Y / N)	If hypotension persists after fluid resuscitation: (SBP > 90, MAP < 65, decrease in SBP > 40 points)  1) Vasopressors (Y / N)					

PATIENT ID

Septic Shock Review & Evaluation's continued on page 2

# Sepsis Communication tool



#### Data Collection

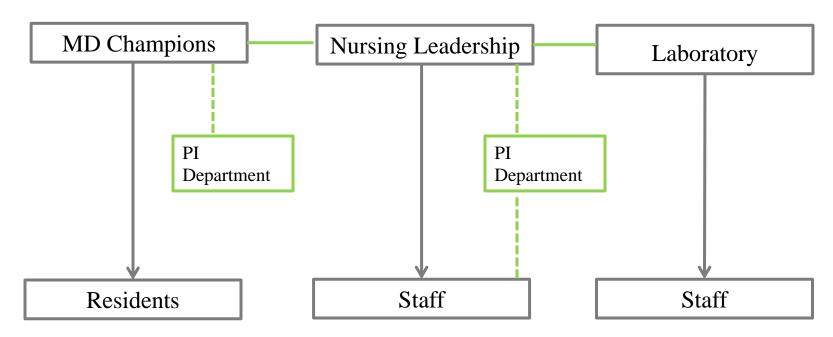
- Pre-data (prior to October 1<sup>st</sup>)
  - July 29% compliance
  - August 30% compliance
  - September 63% compliance

The pre-data represents the early management bundle, Severe Sepsis/Septic Shock.



# Focused Efforts

#### COMMUNICATION





#### **Focused Efforts**

- Case Reviews and Education
  - Concurrent chart audits by PI to see where fall outs occur
  - Communicate to departments positive and negative areas
  - Help with re-education of staff
  - MD champion Dr. Gonzales in discussions with residents
  - MD champion Dr. Carrillo in discussions with ED MDs



# Process Changes

- Fallouts with Lactic Acids
  - Compliance for re-measure at 33% July and 60% August
- Implementation of protocol
  - Small focus group teamed up to write the protocol
  - Staff accountability
  - Lab accountability with critical value/ no cancel of ED lactic acid
  - Resident/MD accountability



# Future Steps

- Additions to Protocol
  - Focus on one section at a time
  - Educate on one section at a time
  - Complicated measure which requires A LOT of constant communication
    - Focus on next highest problematic area



#### Conclusions

- Communication through education is still needed for the complicated measure
- Need continual education to CUS
- Add to protocol to include more steps to assist with compliance (one area at a time)

