HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

Leadership in Health Affairs

Patient Safety First 2017 *Reality Check!* for Reliability

Julia Slininger, RN, BS, CPHQ

VP, Quality & Patient Safety, HASC

9/8/16

www. hasc.org

Will this be a "Value Add" Day?

- *Add "stickiness" to your QI/PS outcomes*
  - Incorporate reliability objectives in the design of quality initiatives
- *Learn from our new Subject Matter Expert- Dr. Timothy Hannon*
  - Discuss the body's response to blood transfusion, transfusion safety, and reliability
- *Understand the gravity of the CA edpidemic*
  - Apply standardized guidelines to opioid prescribing practices

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

What do you do for a living?

I save lives

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

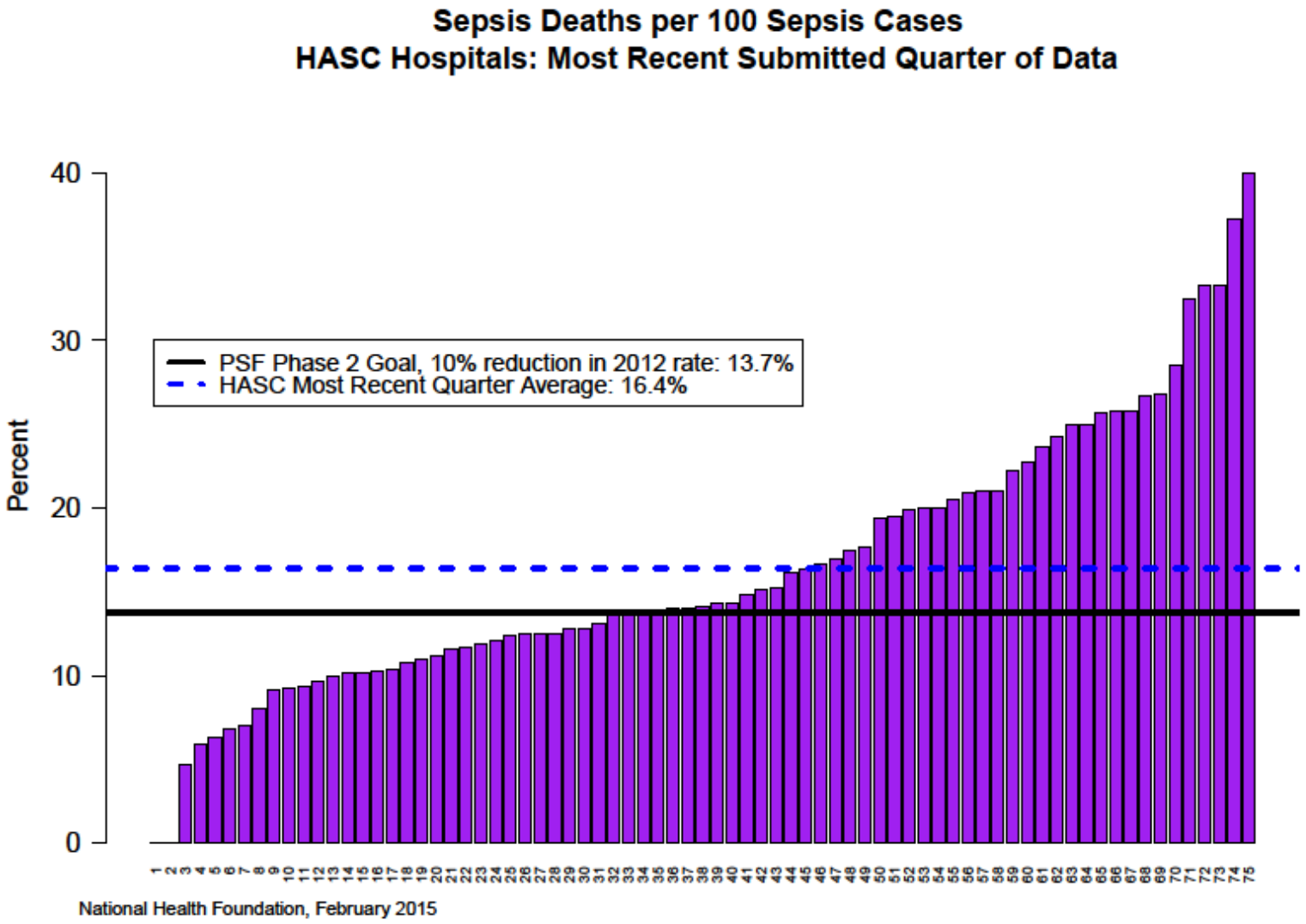
PSF 2.0 - 2017-2019

Thank You Anthem Blue Cross!

- Sepsis Mortality
- Transfusion Safety
- Enhanced Recovery After Surgery (ERAS)
  - *Handing off to CMQCC:*
    - *NTSV C- Section Reduction*
    - *Obstetric Hemorrhage*
  - *Handing off to HQI/Cal HEN*
    - *C. Difficile Infection prevention*

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

Sepsis Mortality



Programming for Sepsis

- *Mentoring*
- *Simulation Training*

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

ERAS: Win, Win, Win

Facilitated Implementation

- Clinical Design Team (UCMCs +)
- Academic Resources for buy-in
- Implementation Toolkit
  - *Pre-Op, Intra- Op, Post Op*
  - *Helping you establish your internal team*
  - *Start with low hanging fruit*

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

Transfusion-
Safety & Reliability

Facilitated Implementation

- Measure current performance
  - Usage and Wastage
- Address improvement opportunities
- Implementation Toolkit
  - *Low Hanging Fruit*
  - *Best- Practice interventions*
- *Win, Win, Win (Again!)*

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA


CHANGE
is good
you go first

Use Existing Structures

1. Management Staff
2. QI/ Patient Safety Committee
3. Pharmacy and Therapeutics
4. Medical Staff Committees
5. Board of Directors

New Team Members

- **QI/Patient Safety Director**
- **Perioperative Nursing Leader**
- **Transfusion Safety Officer/P&T Chair**
- **Other MD Champion(s)**
- **Executive or Board Member**
  - *Sun-setting content for HAI & Perinatal team*
  - *But we still LOVE YOU and need your support!*

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

Use Existing Structures

1. Utilization/Case Management Committee
2. QI Committee
3. Pharmacy and Therapeutics
4. Medical Staff Committees
5. Board of Directors

Collaboration-

“Everyone Teaches, Everyone Learns”

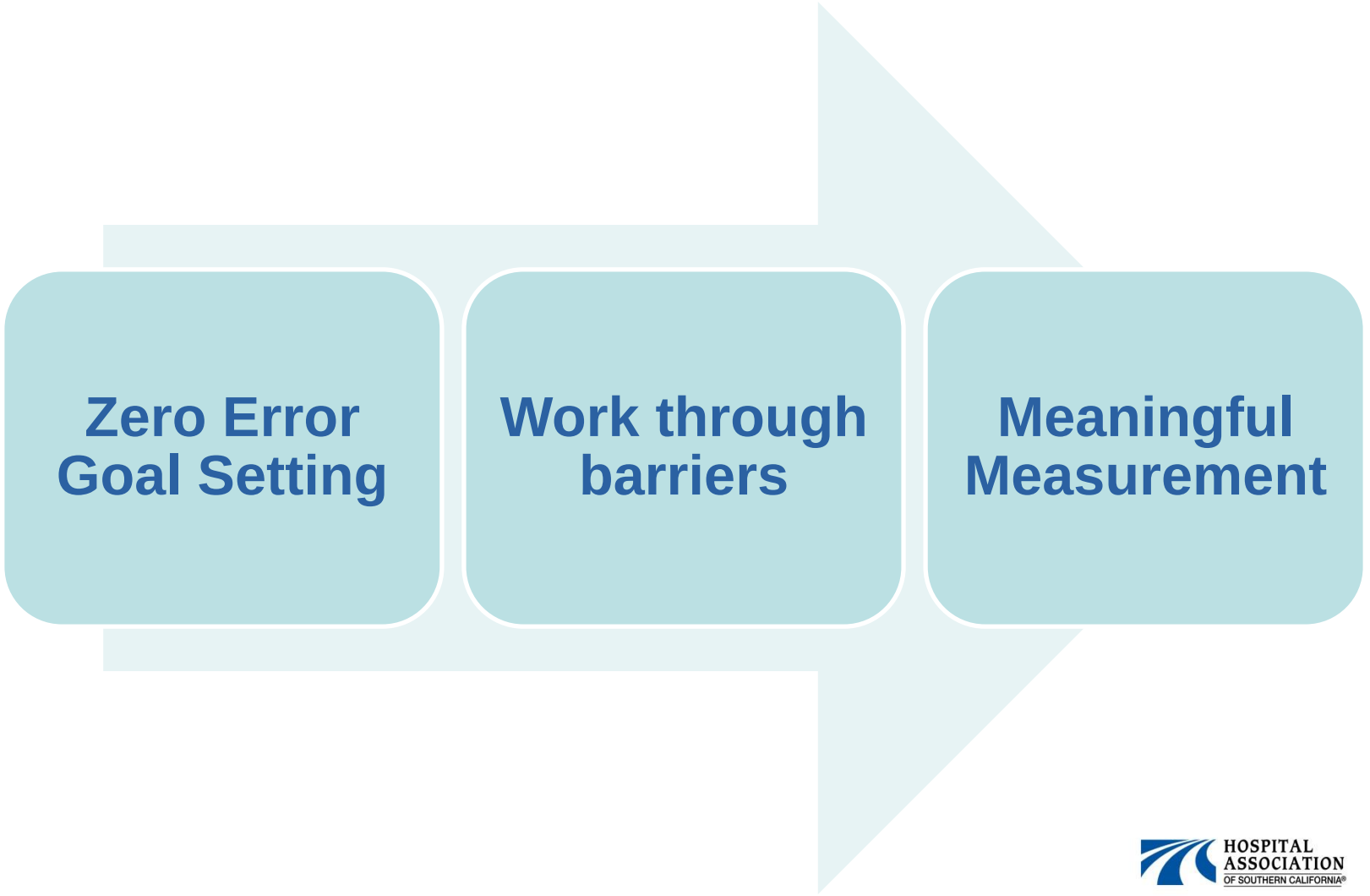
…..IHI- Don Berwick

Introducing:

RUHS Medical Center

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

High Reliability Organizing



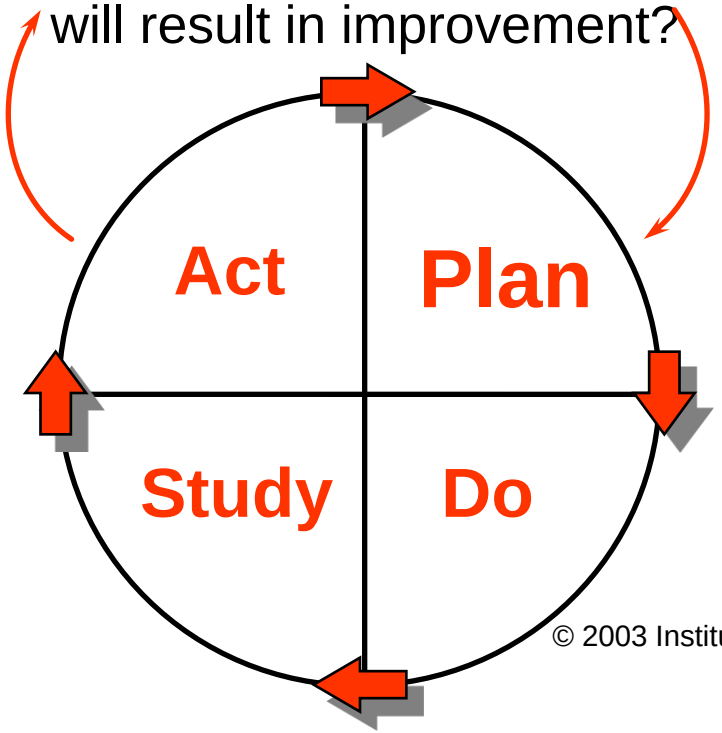
HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

IHI Model for Improvement

What are we trying to accomplish?

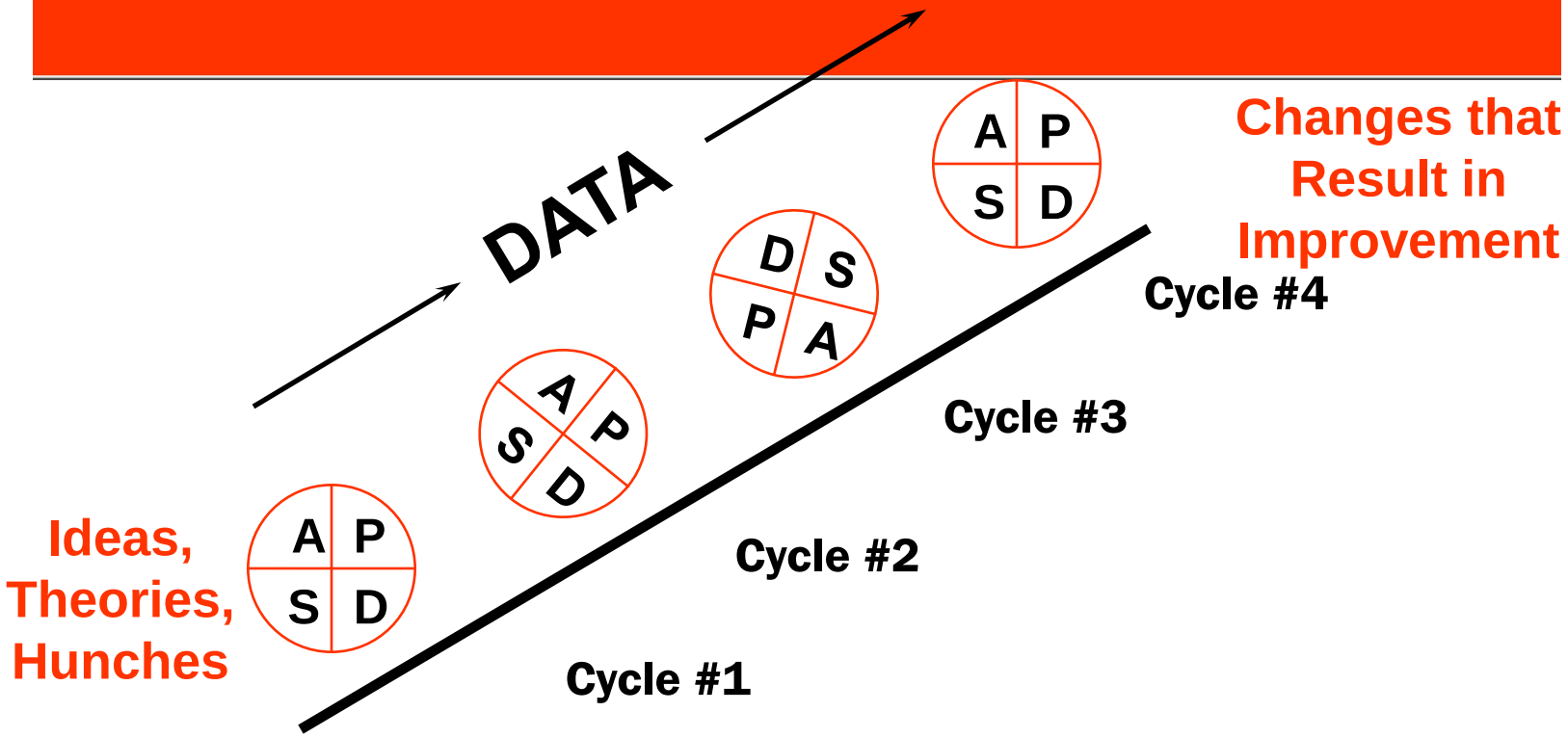
How will we know that a change is an improvement?

What changes can we make that will result in improvement?



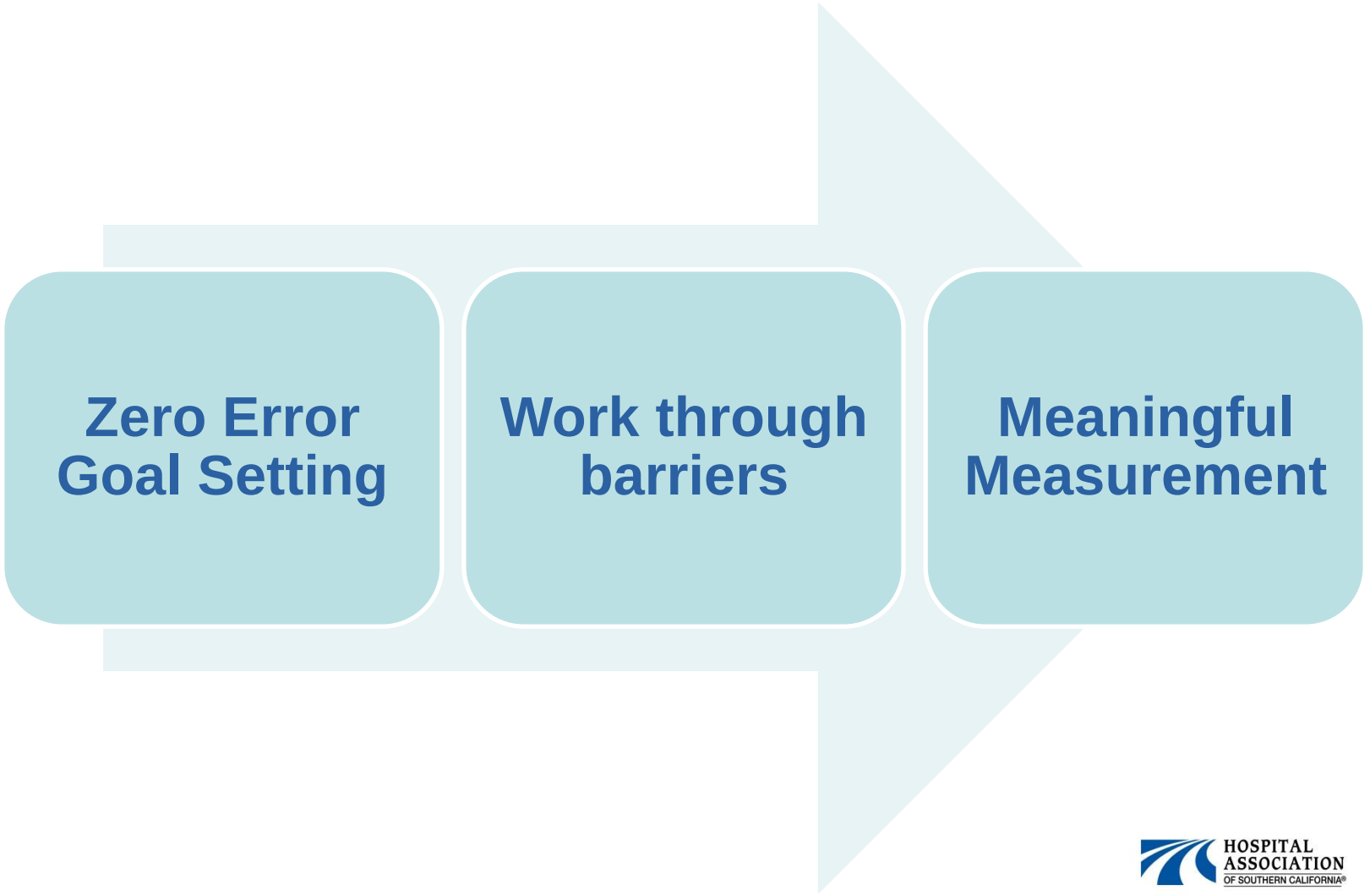
HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

Use of the PDSA Cycle to Test Changes



HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA

Reality Check!



HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

Place holder for Iceberg slides

. . .

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

Place holder for Iceberg slides

. . .

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

Place holder for Iceberg slides

. . .

HOSPITAL ASSOCIATION OF SOUTHERN CALIFORNIA®

Patient Safety First...
a California Partnership for Health

Anthem Health. Join In. Blue Cross | Hospital Association of San Diego and Imperial Counties | Hospital Association of Southern California | Hospital Council of Northern & Central California — Excellence Through Leadership & Collaboration | nhf National Health Foundation — Bridging Gaps in Healthcare

Culture Trumps Strategy

You can't keep seeding the patient care environment with evidence based strategies . . .

if the soil (the culture) won't support their growth.

Hospital Quality Institute
Leadership in quality and patient safety

6 THINGS YOU MUST DO

1. Strengthen Your "Just Culture"
2. Analyze Errors and Near Misses
3. Personalize Harm
4. Engage MD and Executive Champions
5. Coach More than you Lead
6. Build Teams

Hospital Quality Institute
Leadership in quality and patient safety

Save the Date!

November 2-4, 2016

Hospital Quality Institute Annual Conference

Hilton San Diego Resort and Spa

Learn more at **www.hqinstitute.org/hqi2016**

Hospital Quality Institute
Leadership in quality and patient safety

1215 K Street, Suite 800, Sacramento, CA 95814